

What We Heard Report **April 2021** ISC: Protected A

Project overview

To fulfill the Calgary Police Service (CPS) Anti-Racism Action Committee (ARAC) mandate to re-imagine policing in Calgary through the co-development and delivery of a Calgary Police Service Anti-Racism Strategy with our communities and members, ARAC is doing extensive engagement with the community and CPS members to identify strategic goals and outcomes.

The ARAC project team has invited CPS Internal and External Anti-Racism Action Committee members to participate in conversations that will add value and influence decisions made during the development of this strategy.

A key deliverable at the end of each engagement meeting with the CPS ARAC Internal and External Committees will be a What We Heard Report.

Engagement meeting overview

This report is a summary of the Calgary Police Service External Anti-Racism Action Committee meeting on April 14, 2021. This report captures what was shared during the discussions, actions, questions, recommendations, and next steps.

Leadership Update

ARAC leads updated the Committee that the external website will be up and running shortly. Moving forward the Committee will be using MS Teams as an engagement tool to access information and share documents.

Deputy McLellan commented that today's subject matter experts were selected to present to the group based on what is happening in the community, activities with high profile in the media, as well as Calgary Police Commission priorities. The Deputy communicated the Service's desire and need for the Committee members' guidance and feedback pertaining to topics such as hate crimes, protests, and the Thin Blue Line (TBL).

What we asked

This was the Committee's second meeting with CPS members and the ARAC leads. Members attended virtually. The meeting was a blend of ARAC updates, presentations, and discussions.

Constable Craig Collins, CPS Hate Crime Coordinator, presented on the topic of hate crimes. He communicated the role of his position, the difference between a hate crime and hate incident, some of the challenges with protests and free speech, and a brief overview of hate crime offences and sentencing.

What We Heard Report **April 2021**

ISC: Protected A

Rebecca Davidson, Resource & Project Team Manager for the Bureau of Service & Community Support shared local hate crime statistics and trends, as well as upcoming changes to reporting on hate crimes in Canada.

Regimental Sergeant Major (RSM) Travis Juska explained his role as the CPS RSM, and presented on the history of the TBL, the meaning of the symbol (represented by a subdued Canadian flag with gray/black undertones with a blue line running horizontally) to the CPS membership, challenges and experiences other jurisdictions have had in prohibiting the use of the symbol, and the engagement plan that will collectively guide the Service's decision on TBL next steps. The plan includes consultations internally, discussion with the External Anti-racism Action Committee, as well as presentations and conversations with the CPS Advisory Boards.

What we heard

The following tables are a summary of the topics and key discussion points raised during that topic by the Committee.

Topic	Discussion	
Hate crime and hate incidents	 Committee members reported frustration with acts of hatred and racism not being labeled as a crime, because implicit (micro aggressions) and explicit actions result in the same feelings. Committee members discussed that hate incidents and hate crimes have the same effect/impact on victims. Committee members discussed some of the challenges in labeling/proving that a crime is hate motivated and challenges with prosecution. 	

Most of the meeting was spent discussing the TBL and the Committee did agree that more time is needed for further discussion.

Topic	Discussion	
Symbols and their meanings	 Committee members discussed the meaning and purpose of symbols. A few key discussion items were: Symbols have power. They can unite or divide. What is more important, the meaning and feeling of the symbol or the symbol itself? A symbol's meaning can change over time. Symbols are tied to lived experience and attributed meanings by both the person and a group. 	

What We Heard Report April 2021 ISC: Protected A

different perceptions of general community, an Committee members talked at by radical groups. Examples de well as more current use of the TBL different perceptions of general community, an Committee members talked at by radical groups. Examples de well as more current use of the TBL Committee members discussed seletting go of the symbol Committee members discussed the civilian staff, as problem when perceptions of lt is complicated when Committee members discussed the civilian staff, as well as the meaning the challenges with symbols having impact. A Committee member asked the civilian staff, as well as the meaning most. A Committee member asked the symbolism and meaning of response from the sworn and the symbolism and meaning of duty, and the meaning of duty, and the meaning of duty, and the meaning of the TBL Symbolism and meaning of the TBL Symbolism and meaning of the colleagues. It is seen as a sign of use symbol provides support community. It speaks the community connection sacrifice that are part of the community and the difference interpretation, and the experies.	
by radical groups. Examples of well as more current use of the well as more current use of the letting go of the symbol Committee members discusses specifically: It is a problem when personant to adopt a synolity in the challenges with symbols having impact. A Committee member asked to the symbolism and meaning of the TBL Symbolism and meaning of the TBL by radical groups. Examples of the well as more current use of the well as more current use of the well as more current use of the symbols in a problem when personant to adopt a synolity is a prob	s discussed the history of the TBL, as well as of the symbol for members and their families, the and racialized communities.
Limitations of symbols • Committee members discussed specifically: o It is a problem when person it is complicated when Committee members discussed the civilian staff, as well as the meaning the challenges with symbols having impact. • A Committee member asked to the symbolism and meaning of response from the sworn and the symbolism and meaning of the TBL Symbolism and meaning of the TBL • Committee members discussed the meaning the civilian staff, as well as the meaning of the symbolism and meaning of the symbolism and line of duty, and the meaning of the symbol provides support community. It speaks the community connection sacrifice that are part of the community and the difference interpretation, and the experies.	some of the challenges with reclaiming versus
Limitations of symbols Specifically: O	
civilian staff, as well as the meaning the challenges with symbols having impact. • A Committee member asked to the symbolism and meaning or response from the sworn and to response from the sworn and the sworn and to response from the sworn and the sworn and to response from the sworn and the s	people get attached to a symbol. symbol that was not originally yours. en symbols have dual meanings.
place. o It represents a divide b	the meaning of the TBL to police officers and uning to racialized communities. They also discussed ving different meanings to different people, and the different meaning emotional reaction in different members. bers (police officers, civilian employees, and y represents a memorial symbol. uning as a memorial to those who have died in the meaning and feelings it brings to family, friends, and off unity and comfort in times of grief. The TBL sport, strength, and resiliency to the law enforcement is to the core oath and values of the work and on, as well as unity in the face of challenges and it of the job for all (family, friends, and staff). So the meaning of the symbol varied. Committee anding of the symbol to those outside of the policing debetween the general public's experience and rience and history of the symbol for racialized whas a negative meaning and symbolizes an unsafe debetween police and some communities. The meaning of the symbol for racialized thas a negative meaning and symbolizes an unsafe debetween police and some communities. The meaning the meaning and symbolizes an unsafe debetween police and some communities.

What We Heard Report April 2021 ISC: Protected A

 The group talked about the history of the symbol and the difference in experience/perception to racialized communities.

Members discussed some options for the TBL symbol, including keeping it as is with strict parameters, getting rid of it, or redesigning something new.

What We Heard Report April 2021 ISC: Protected A

	 CPS' decision on the TBL symbol may impact marginalized and minority communities. 	
	It is imperative to listen to the voices of the community and ARAC	
	members during these conversations.	
Potential impacts	 CPS representatives and Committee members discussed potential challenges with prohibiting a symbol that has been widely adopted by the CPS membership. CPS members draw an extremely strong link between Sergeant Harnett's death and the TBL. To gain support organizationally, support of the policing culture is needed. Based on other Canadian law enforcement agencies that banned the use of the TBL, we can predict that the CPS membership may respond similarly. If the symbol is taken away from the CPS membership the decision may create a subversive reaction among members. 	
of unauthorizing the use of the TBL by police officers	 create a subversive reaction among members. Police officers may continue to wear the TBL if not authorized; officers may challenge the decision. In an internal All Personnel Memo, it was recommended that CPS officers "avoid wearing or displaying the TBL on their uniform", resulting 	
	 in an increase of the imagery on uniforms. Disallowing the TBL symbol may damage the Service's initiative of allowing other symbols to be worn on the uniform that promote and build trust. The CPS acknowledges the importance of listening to the voices of the community, but the organization also needs to listen to the voices of its members. 	
Creating a symbol that is inclusive of all Calgarians	Some Committee members proposed the idea of creating a symbol that is inclusive of the whole community, that represents Calgary and the community policing. • The CPS has made a commitment to reform practices, and although this symbol has existed for a while with a specific meaning, there is the chance now to possibly evolve it, or to make a new symbol that represents what it meant before it was co-opted. • We have an opportunity and the ability to create something new, that has the same feeling and intention. • A new symbol that represents the collective community could be a "fresh" start. • Create something that has not been tainted and does not taint the memory of the fallen officers who gave the ultimate sacrifice. • Changing and/or redesigning the symbol seems like a small thing to change internally to demonstrate the organization's willingness to change. • Need to be proactive, not reactive.	





What We Heard Report April 2021 ISC: Protected A

0	Actions to build trust with the community are more important than simply
	condemning the use of a symbol.
0	This option will be discussed internally, but CPS members expressed
	concern if the "new" symbol is co-opted. We end up in the same position
	as today.

Committee members reflected on the role of the ARAC Committee to make systemic change.

Topic	Discussion	
How will this Committee make systemic change and what does the work look like?	 The work and role of the Committee to make sustainable systemic change will not be an easy task but will be important. The Committee recognizes the importance of difficult conversations and the difficult decisions that will be recommended by the Committee and shared with the community. Transformational change is important. Members made a commitment to the community. If the Committee produces action, will it stick and have the long-term impact that was intended? As a Committee dedicated to anti-racism work, we need to look at structures and policies that have been embedded and rooted for so long that people don't want to let go of them. Racism is racism, and it is problematic when we assign labels/levels to it [hate crime versus hate incident]; results in minimizing the narrative. To make systemic change we need to look at how it [the labeling of hate crimes/incidents] is framed. Surveys are not an effective tool to make an informed decision; need to gather information using multiple methods to get the broad spectrum. 	

Next steps

- What We Heard Report to be approved by the External Anti-Racism Action Committee Co-Chairs.
- Approved report will be distributed to External ARAC Committee members.
- Approved report will be posted online by the Strategic Communications Section.

What We Heard Report **April 2021**

ISC: Protected A

Summary of Questions, Actions & Recommendations

Question/ Action/ Recommendation	Answer/ Action
Concerns expressed with the amount of	The External and Internal ARAC members will be working in
work to do and only meeting once a	collaboration on subcommittees to do deep dives into the
month	content; the first topic will be training.
	Deputy McLellan suggested meeting more frequent to achieve
	workload.
Time constraints with hate crimes	Committee members were invited to reach out directly to Cst.
presentation and discussion.	Craig Collins if they would like additional information on hate
	crimes or have additional questions. Cst. Collins will also provide
	hate crime and incident statistics to the group.
	In response to the great conversation and dialogue, this topic
	may become a subcommittee.
What are the metrics used to determine	A Hate Crime is defined as a criminal offence committed against
if an action is categorized as a hate	a person or property, which is motivated in whole or part by the
crime or hate incident? Explicit and	suspect's hate, bias or prejudice towards an identifiable group.
implicit actions result in the same hate	Racism is not a criminal code offence. The CPS looks closely at
feeling (e.g. micro aggressions)	each incident reported for bias and/or hate motivation to label it
	a hate crime.
The narrative gets minimized in court.	
	The CPS collects information on hate incidents, but most police
	agencies do not. Incident information is helpful for the Service to
	watch for escalation, hotspots, etc. It is important to report hate
	incidents also to the CPS.
	The CPS is limited in the ability to lay hate crimes charges by a
	high legal threshold and the Canadian Charter of Rights and
	Freedoms that protects most speech.
	There are several factors in the system that contribute to
	addressing this issue, the problem goes beyond just laying the
	charges but also being able to prosecute.
Time constraints with the TBL	RSM Travis Juska is available for further discussion.
presentation and discussion.	



What We Heard Report April 2021 ISC: Protected A

CPS representatives were asked by external Committee members to share their perspective and what the TBL means to them.	Civilian and sworn members shared lived experience and their connection to the TBL symbol.
Committee members were asked to think about how they would feel if someone took something of tremendous value and meaning away from them.	N/A
Meeting time constraints	Discussion adjourned until next meeting.