

Calgary



# Vehicle for Hire



## BULLETIN #003

### URGENT CHANGES - Taxi Driver Licence Police Checks

2024 October 1

Vehicle for Hire would like to inform you of an important upcoming change to the process for obtaining a police information check for new Taxi Driver Licence applications and renewal Taxi Driver Licence applications.

Currently, our internal system is integrated with the Calgary Police Service to facilitate police checks. However, Calgary Police Service has advised that, **effective January 1, 2025**, they will no longer support this integration. As a result, **all taxi driver** applicants will be required to obtain their own police check **directly from the police service of their residing city** and submit the results to the Vehicle for Hire office as part of their new or renewal application.

In preparation for this transition, we will have a hybrid approach leading up to January 1, 2025. During this time, we will continue to facilitate police checks through our current system, but applicants also have the option to submit a valid police check at our front counter. As of January 1, 2025, all drivers wishing to apply for or renew their Taxi Driver Licence must bring their own police check to the Vehicle for Hire office for submission. Police checks submitted must be dated within 60 days of the date of application.

Benefit of this change – currently individuals applying for both a Taxi Driver Licence and a Transportation Network Drivers Licence must obtain two separate police checks. With the new process, one police check will be accepted for both applications, saving applicants time and reducing costs.

To apply for a Calgary Police check, please follow this link: [calgarypolicechecks](https://calgarypolicechecks.ca)



Should you have any questions, please email [vfhlicensing@calgary.ca](mailto:vfhlicensing@calgary.ca).

Sincerely,

Cory Porter  
Deputy Chief, Vehicle for Hire  
Public Vehicle Standards