Family and Community Support Services (FCSS) Evaluation Framework

February 2023

Agenda

FCSS Background

Evaluation Purpose and Scope

What is Collective Impact?

FCSS Calgary's
Collective Impact Approach

Evaluation Components

Questions & Resources

FCSS Background

Government of Alberta (GoA)
FCSS Act

GoA
Accountability Framework

FCSS Calgary
Funding Framework and Policy

FCSS Calgary
Evaluation Framework

FCSS Funded Programs
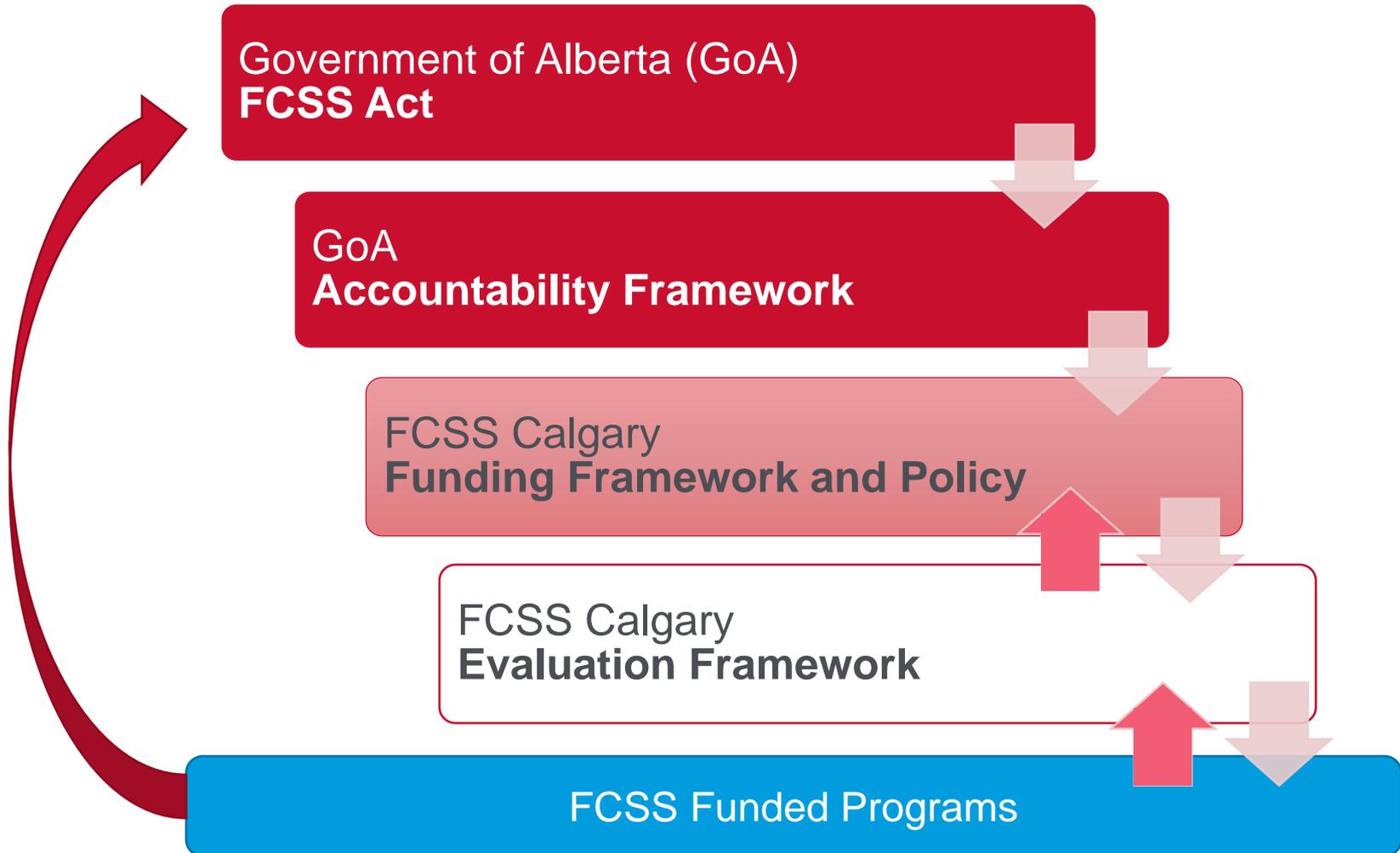
Provincial FCSS Act

The *FCSS Act* mandates an emphasis on prevention and volunteerism

- FCSS programs must be preventative in nature.

- There is a cost sharing arrangement between the province and municipalities/Métis settlements and a focus on enhanced **local autonomy.**
    - **The City matches 25% of the Provinces contributions.**

- The City of Calgary has partnered with the GoA to deliver FCSS funding since 1966.

Province of Alberta

FAMILY AND COMMUNITY SUPPORT SERVICES ACT

Revised Statutes of Alberta 2000
Chapter F-3

Current as of May 31, 2022

Office Consolidation

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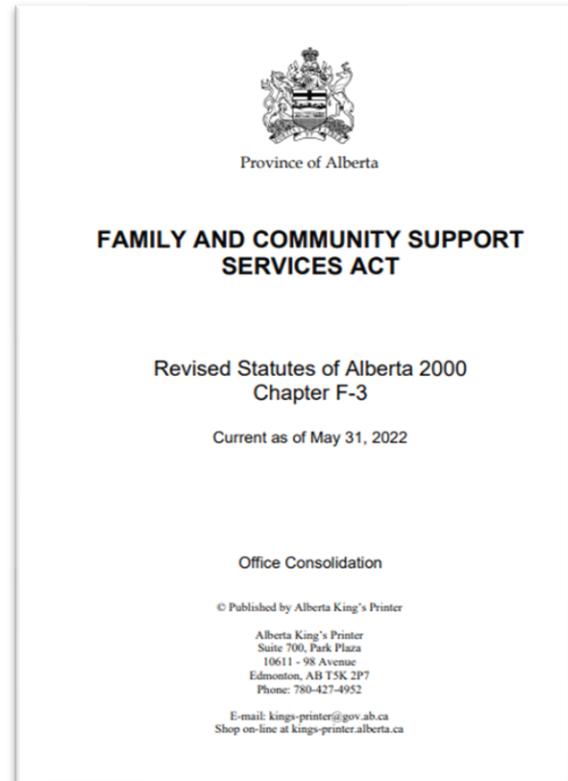
GoA Accountability Framework

Serves as a guide to both local FCSS programs and to the Ministry that administers the provincial FCSS grant

	Municipalities and Metis Settlements	Government of Alberta
Roles	• Set local priorities that align with identified community needs and provincial prevention priorities. • Support individuals, families and communities across the lifespan through preventive social programs and services (primary and secondary prevention). • Leverage local community capacity in design, delivery and coordination of preventive services.	• Assess provincial-level social needs and set provincial prevention priorities. • Provide guidance on provincial prevention priorities to support local FCSS programs in addressing local community needs. • Collaborate and engage with FCSS stakeholders to strengthen community preventive services across the province.
Responsibilities	• Establish, administer and operate local FCSS programs. • Design and deliver preventive social programs. • Evaluate, monitor, and report.	• Establish program mandate (FCSS Act and Regulation), provincial program budget, policy documents and direction. • Establish funding allocation and agreements. • Provide provincial oversight and guidance, including monitoring program effectiveness and achievement of outcomes.
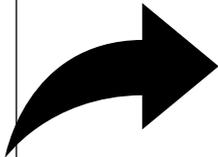
GoA Accountability Framework

Also lays out:

- Prevention priorities
- Target population groups
- Strategies
- Ministry's outcome areas
  - Key Performance Measurements (KPM's)
    - Municipalities must contribute to these in their annual reporting.

Family and Community Support Services Accountability Framework

Alberta

FCSS Calgary Policy and Funding Framework

- FCSS Calgary Policy adopted in June 2016 informs and guides the work and its relationship with funded organizations.

- The Framework is based on an extensive evaluation in 2018

- Three funding areas:
    - Policy and systems change
    - Community development
    - Programs and Services

- All have mid-term outcome areas, linked to the long-term outcome of increasing social inclusion.

- Guided by intersectionality of multiple identities
    - Target priority populations identified:
        - children/youth, families, Indigenous Peoples, newcomers to Canada and seniors

FCSS Funding Framework
Investing in social inclusion

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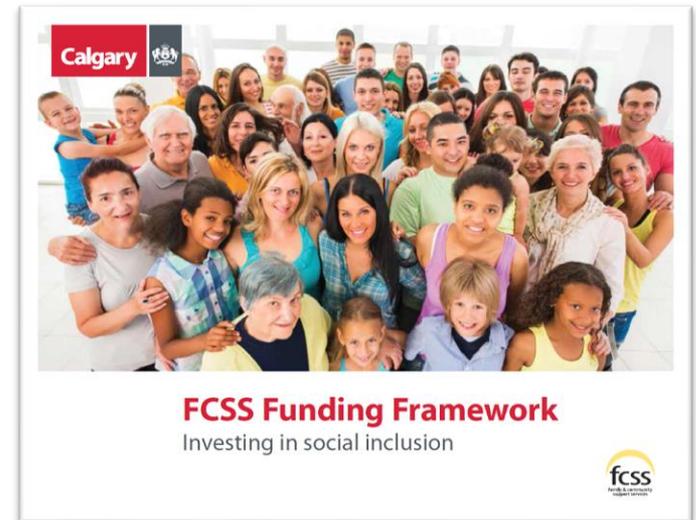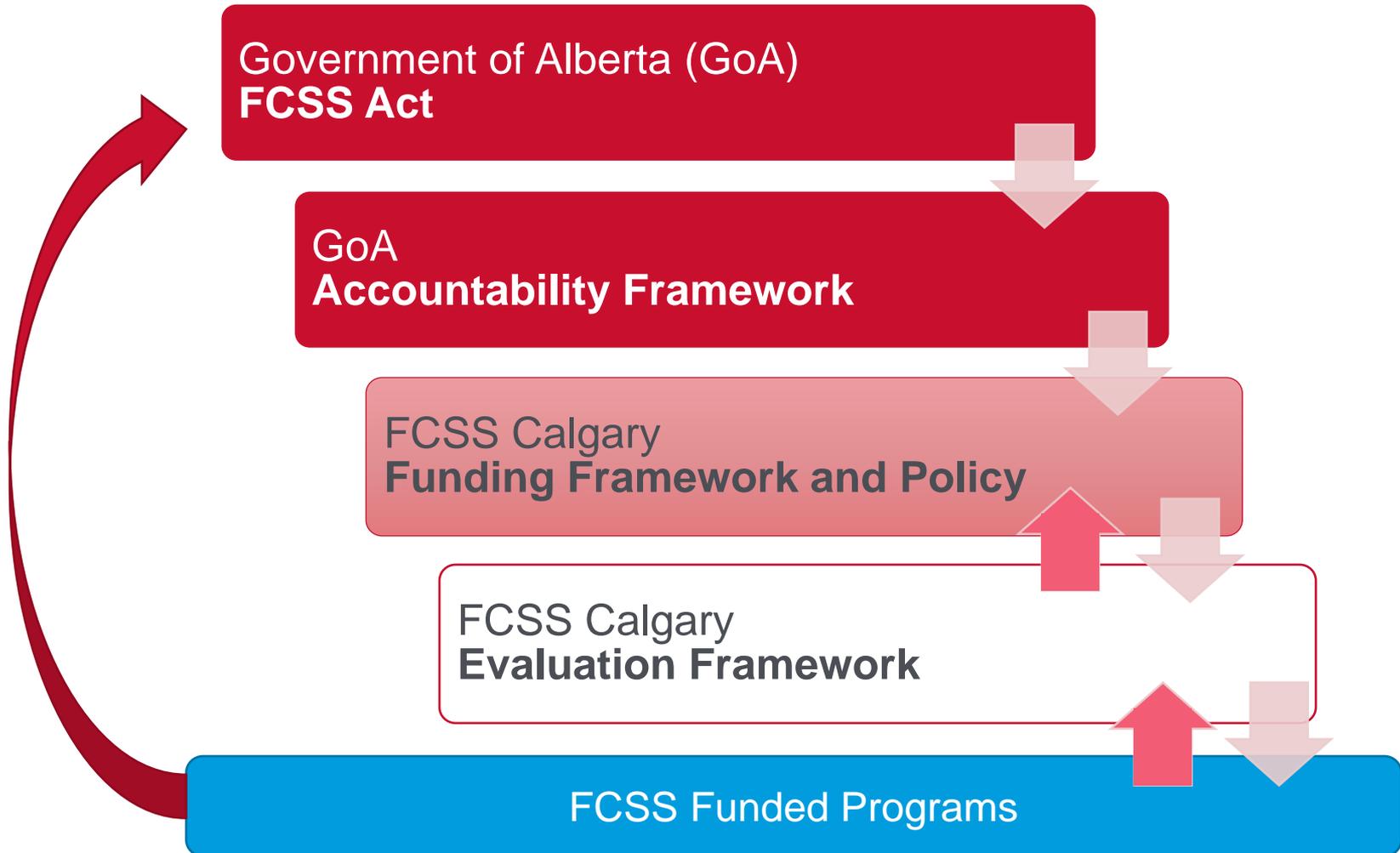
Evaluation Purpose and Scope

- **Purpose**
  - Understand the impact of FCSS programming
  - Measure the long-term outcome of increasing social inclusion

- **Scope**
  - Progress towards identified mid-term outcome areas
  - **NOT** to robustly evaluate individual programs

Collective Impact Approach

- "Collective impact is a network of community members, organizations, and institutions who advance equity by learning together, aligning, and integrating their actions to achieve population and systems level change."
    - Collective Impact Forum

- Collective Impact initiatives implement five conditions

- Tackling Complex Social Problems through Collective Impact
-Collective Impact Forum Video

Collective Impact Conditions

The Five Conditions of Collective Impact

Common Agenda

All participants have a **shared vision for change** including a common understanding of the problem and a joint approach to solving it through agreed upon actions

Diverse Voices * Responsive * Community Aspiration

Shared Measurement

Collecting data and measuring results consistently across all participants ensures efforts remain aligned and participants hold each other accountable

Exploring * Alignment * Tracking Progress * Results

Mutually Reinforcing Activities

Participant activities must be **differentiated while still being coordinated** through a mutually reinforcing plan of action

Weaving * System * Supportive * Centered

Continuous Communication

Consistent and open communication is needed across the many players to build trust, assure mutual objectives, and appreciate common motivation

Trust * Transparency * Ongoing * Engagement

Backbone Support

Creating and managing collective impact requires a dedicated staff and a specific set of skills to **serve as the backbone for the entire initiative and coordinate participating organizations and agencies**

Facilitate * Convener * Coordinate * Movement

Source: FSG

FCSS Calgary's Collective Impact Approach

Common Agenda
- Improving social inclusion in Calgary and other identified mid-term outcome areas
- Vested interest in seeing the success of collective impact
- Understanding of interconnection between frameworks, organizations, and tools

Theory of Change (TOC) * Indicator/Survey Selection * Data sharing events

Shared Measurement and Learning
- Collection of indicator data linked to mid-term outcome areas
- Shared learning in meaning of data and potential impact.
- Shared exploration of opportunities.

FSII data * Year End Reports * Data sharing events

Mutually Reinforcing Activities
- Partnership and connections between funded organizations.
- Programs contributing towards the same common agenda of increasing social inclusion

Theory of Change * Mid-term Outcome Areas * Data sharing events

Continuous Communication
- Trust between organizations and City;
- Widen engagement and openness to collective impact approach.

Partnership Specialists * Data Sharing Events * Evaluation Support

Backbone Infrastructure
- Coordinate and support collective impact effort that facilitates outcome movement;
- Provide overarching direction and requirements

Resources and Training * Funding Agreements * Ongoing Partnership Specialist Support

Evaluation Components

- **Theory of Change**
- **Reporting**
  - FCSS Social Inclusion Indicators (FSII)
  - Year End Reporting
- **Data Sharing Events**

More detailed information about these components is provided in the FCSS Reporting Details session.

Questions

Any questions?

Please speak with your Partnership Specialist or

email fcss.indicators@calgary.ca

For more online resources, check out:

calgary.ca/social-services/funding/organization-tools.html

Resources

FCSS Act

FCSS Accountability Framework

FCSS Calgary Policy

FCSS Calgary Funding Framework

More about collective impact