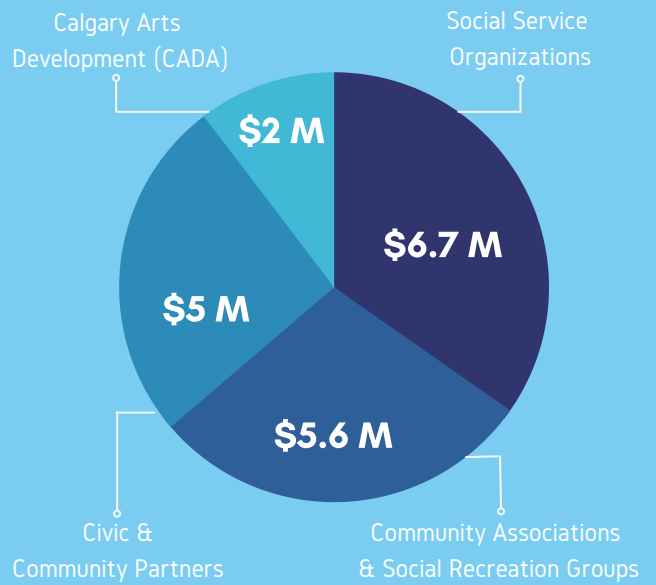




2020 EMERGENCY RESILIENCY FUND & COMMUNITY SUSTAINABILITY RESERVE RESULTS

\$19.3M DISTRIBUTED

The Emergency Resiliency Fund (ERF) and Community Sustainability Reserve* (CSR) enabled non-profits, civic and community partners to continue to serve Calgarians during the response phase of the COVID-19 pandemic.



371 ORGANIZATIONS FUNDED

- 20 Civic and Community Partners
- 125 Arts and cultural organizations funded through CADA
- 88 Social Service Organizations
- 138 Community Associations and Social Recreation Groups

166,200 CALGARIANS SUPPORTED**



2,300 COMMUNITY PARTNERSHIP INITIATIVES CREATED**



12,400 VOLUNTEERS ENGAGED**



ORGANIZATIONAL AREAS POSITIVELY IMPACTED



Programs and Services



Operations



Finances

* Community Sustainability Reserve funds were allocated to Community Associations and Social Recreation Groups for Q2 of 2020 to Q1 of 2021.

** These figures indicate impact of only 88 Social Service Organizations.

Note: Detailed list of ERF recipients is available at www.Calgary.ca/ERF and for CSR fund it is available at www.calgary.ca/csps/cns/community-sustainability-reserve.html.

SOCIAL INFRASTRUCTURE CREATED BY SOCIAL SERVICE ORGANIZATIONS



Programs and Services

Reduced barriers to accessing services through online delivery of programs and services, availability of language support, and increase in social media presence to deliver culturally appropriate messaging related to COVID-19 and supports available.



Food Security

Strengthening the food security infrastructure through accessible and culturally appropriate food distribution system.

IMPACT OF CIVIC & COMMUNITY PARTNERS



Operations

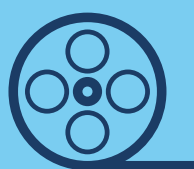
Positive impacts on operations including supporting partners' ability to offer program and services, meet COVID-19 health requirements including costs related to adjusted service offerings, and cover facility operating costs.



Programs and Services

Supported partners' ability to offer programs and services, shift to virtual delivery, adjust ratios of staff to participants to support safety, and implementation other required safety protocols.

INVESTMENTS BY CALGARY ARTS DEVELOPMENT AUTHORITY (CADA)



Film Festival

Supported an international film festival to offer digital programming on a pay-what-you-can basis to schools and build a hybrid online/in-theatre model for the 2021 festival.



Resilience

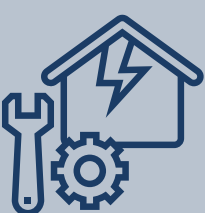
Supported an artist organization to implement a Group Health Insurance Plan and Healthcare Subsidy Fund for members.

IMPACT OF COMMUNITY ASSOCIATIONS & SOCIAL RECREATION GROUPS



Continued Operations & Financial Sustainability

"Helped retain essential daily operations, adapt operations to be hybrid and prepare to reopen when the pandemic situation gets better and continue to serve the community."



Facility Capital /Maintenance

"With unavoidable operating cash flows covered, current capital projects could continue."

Note: Comments, testimonies, and examples across all funding streams are kept anonymous.

Detailed list of ERF recipients is available at www.Calgary.ca/ERF and for CSR fund it is available at www.calgary.ca/csps/cns/community-sustainability-reserve.html.