

Calgary



Who to contact in case of social disorder

Sunalta Main Street Project

During our Phase 2 Engagement, we heard your concerns about social disorder in the Sunalta area.

To help you assist community members in crisis and ensure concerns are directed to the appropriate services, please refer to the back of this postcard for quick, easy-to-access resources for non-emergency situations, including issues related to encampments, addiction, mental health, and other social challenges.

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Scan the QR code to learn more about the Sunalta Main Street Project:



Community resources for non-emergency situations

311 Calgary	Alpha House	Transit Safety	211 Alberta
<p>Your first point of contact. 311 provides 24/7 access to City services and information. Reporting concerns through 311 helps the City track activity and direct the appropriate response.</p> <p>Call 311, visit calgary.ca/311, or use the 311 app.</p>	<p>Alpha House provides outreach programs that support individuals experiencing homelessness and addiction, and helps reduce impacts on the community. Their teams respond directly to a wide range of social issues.</p>	<p>Calgary Transit works with Peace Officers, Calgary Police Service, and Alpha House outreach teams to respond to situations on or near transit. On-call support is available 24/7.</p>	<p>211 connects you to community, social, health, and government services.</p> <p>Call, text, or visit ab.211.ca for help with mental health, addiction, housing and other supports.</p>

Please start by reporting all concerns to 311

 Encampments and Rough Sleeping	 Transit Safety	 Needle Debris	 Mental Health & Addiction	 Suicide Crisis Helpline	 Emotional Support
<p>Encampments Team T. 403-805-7388 alphahousecalgary.com</p> <p>Call for non-emergency situations where someone may need care- whether it's a safe place to stay, help while intoxicated, or substance use in public areas.</p>	<p>Transit Safety (24/7) Text 74100 or call 403-262-1000 (option 1)</p> <p>Alpha House Transit Team T. 403-827-7106</p>	<p>Alpha House Needle Response Team Call/Text 403-796-5334 <i>*After hours requests will be answered the following day</i></p> <p>Urgent after-hours needle debris collection: call 311</p>	<p>211 Alberta (24/7) If you or someone you know is seeking help for addiction or mental health, contact 211 for available local resources.</p>	<p>The 988 Lifeline responds 24/7 to calls, chats or texts from anyone who needs support for suicidal, mental health, and/or substance use crisis, and connects those in need with a counsellor who listens and gives support. Call or text 988.</p>	<p>The Distress Centre is here to listen, offering 24/7 support. Call (403) 263-HELP (4357)</p>

In case of emergency, call 911

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