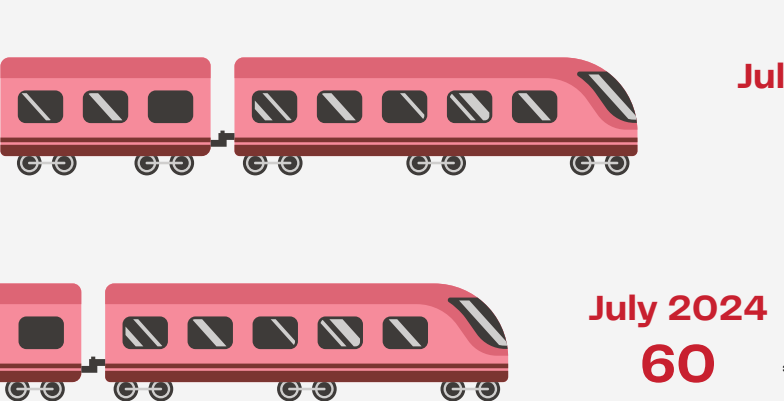




# COMMUNITY SAFETY & WELLBEING

## August 2024 Indicator Report

### Transit Social Disturbances



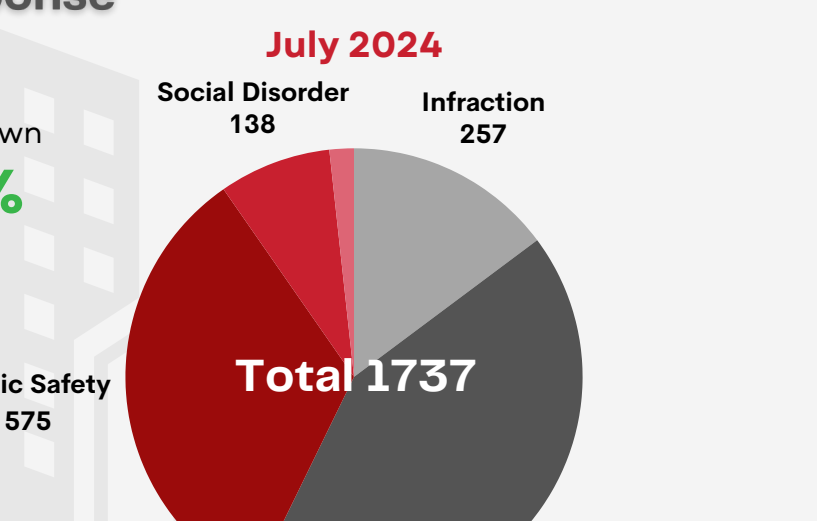
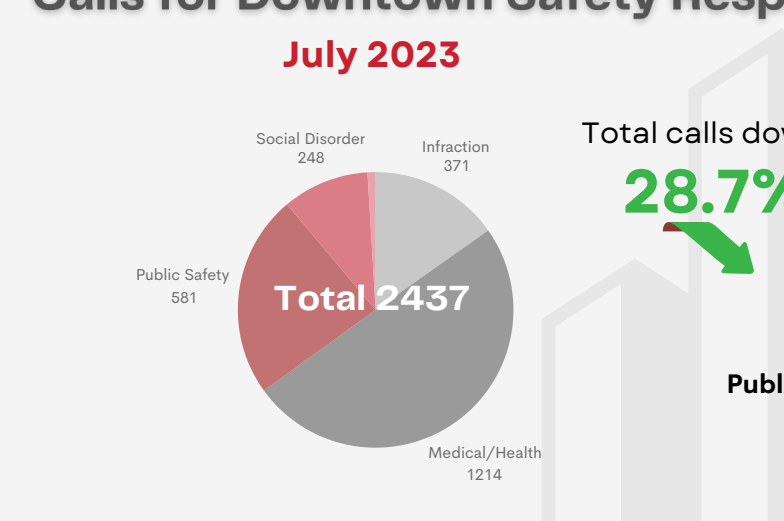
**36.4%\***

- Social disturbances include verbal fighting, screaming, insulting people or using obscene language.

\*The increase in calls in 2024 is related to record-breaking attendance at the Calgary Stampede which resulted in increased traffic on the LRT system and platforms.

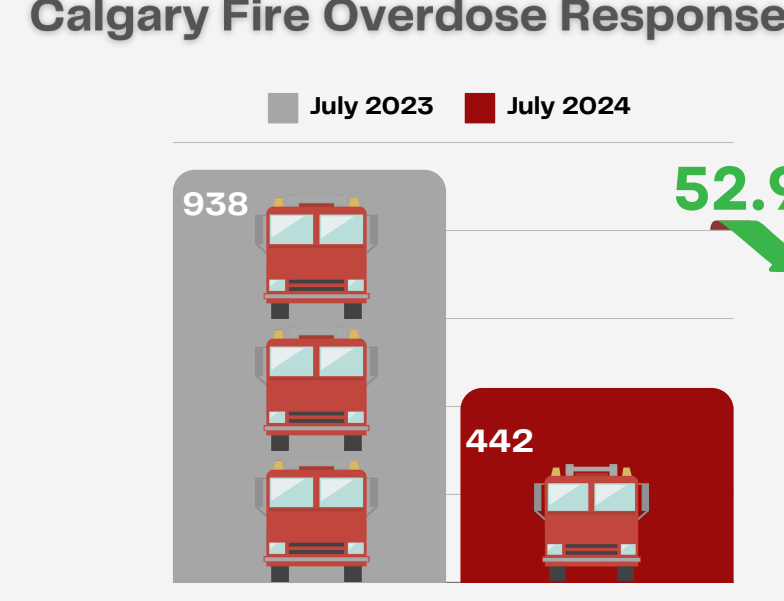
Data includes calls originating from the public and Transit Public Safety & Enforcement officers city-wide.

### Calls for Downtown Safety Response



Data includes calls responded to in the downtown by City peace officers, security guards and community partners.

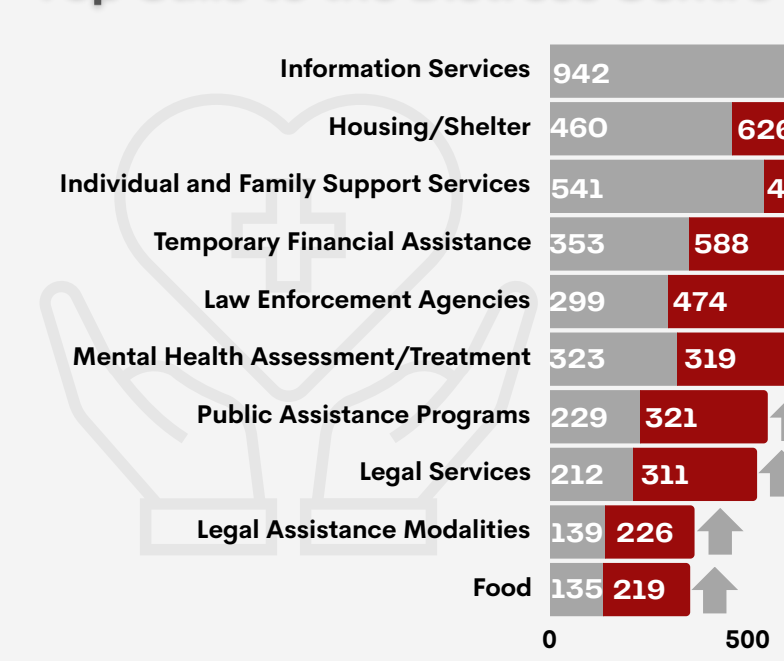
### Calgary Fire Overdose Response



- CFD supports Alberta Health Services (AHS) Emergency Medical Services (EMS) by co-responding to life-threatening medical emergencies like drug poisonings.

City-wide data for CFD overdose response

### Top Calls to the Distress Centre



**Total call volumes for individuals in Calgary (all call types)**

**10.4%** (3116 vs 3439)

- The Distress Centre provides 24-hour support for the community through phone, text or chat.
- Phone or text: [403-266-HELP \(403-266-4357\)](tel:403-266-HELP)

## City Partner Spotlight:

### EXIT Program Crisis/Triage Initiative

Provides a safe exit from sexual exploitation and/or sex trafficking for women and girls age 16+ and their children by engaging women in an empowering environment and supportive community that helps maintain a commitment to exiting sexual exploitation and increases the likelihood of success.



#### 2023 Outcome Data

Of **62** unique clients, **34** received mental health supports and **28** entered substance use treatment; the program generated **\$12.16** in social and economic value for every dollar invested

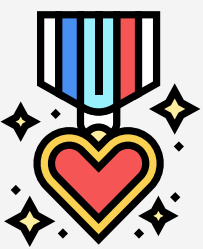
#### Quick facts

**Organization:** RESET Society of Calgary  
**Fund:** Community Safety Investment Framework (CSIF)  
**2024 Funding Amount:** \$242,917



## Community Safety & Wellbeing News to Share

**Hail Preparedness:** The City of Calgary has prepared an easy to follow guide on how to prepare for a hail storm, how to stay safe during a hail storm and what to expect afterwards, including tips on hiring a safe and reliable contractor. It is available in multiple languages at [www.calgary.ca/emergencies/hail-storm.html](http://www.calgary.ca/emergencies/hail-storm.html).



**Camp Courage a Huge Success:** On July 21, the Calgary Fire Department, Calgary Police Service and Alberta Health Services EMS celebrated the graduation of 24 young women from Camp Courage Calgary. Participants in the week-long event gained firsthand knowledge of what it is like to work in emergency services, while being empowered to reach their full potential through information, education, and inspiration. Well done graduates!

**Back to School Safety Tips:** The school year should be safe and educational for everyone. The Calgary Police Service has prepared tips for kids, parents and guardians to ensure a safe start to the semester. [https://www.calgary.ca/cps/community\\_programs\\_and\\_resources/crime\\_prevention/back\\_to\\_school\\_safety\\_tips.html](https://www.calgary.ca/cps/community_programs_and_resources/crime_prevention/back_to_school_safety_tips.html)

