



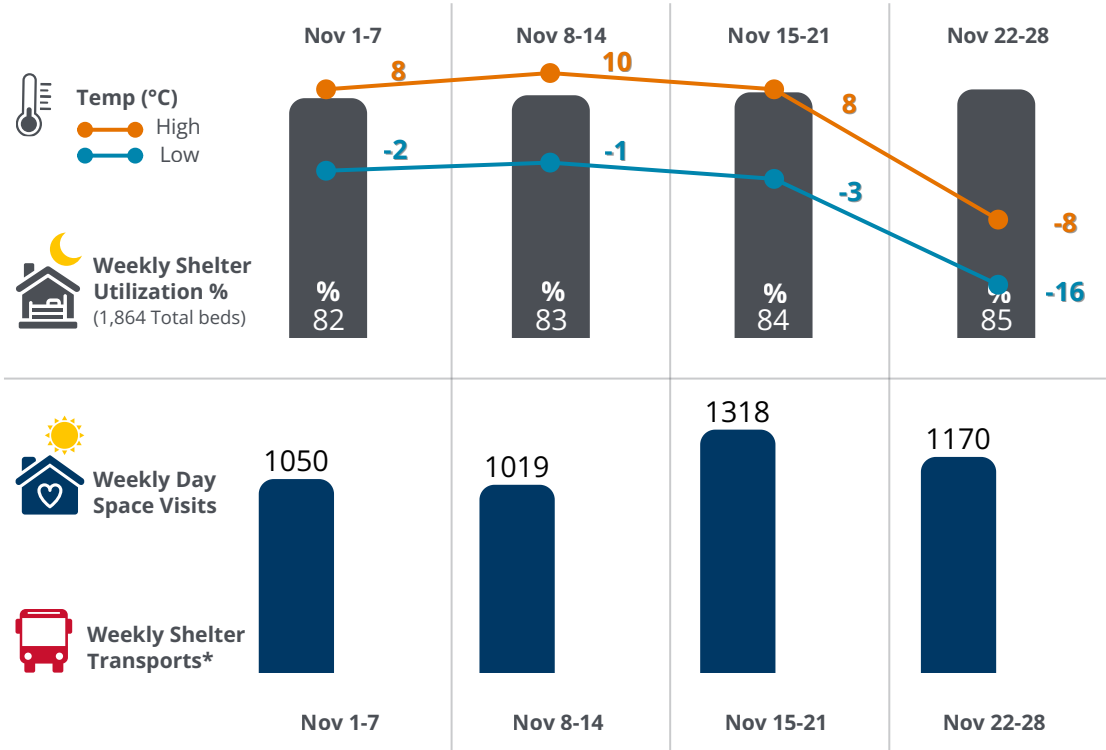
COMMUNITY SAFETY & WELLBEING

December 2025 Indicator Report



Extreme Weather Response (EWR)

To enhance community safety and wellbeing, the EWR provides additional resources in the community, including seasonal day spaces (complementing year-round day spaces), an overnight shelter shuttle, enhanced outreach and the distribution of essential items during Calgary's coldest months. For more information, please visit: calgaryhomeless.com/ewr/



Data includes information on uptake, daily temperatures, and shelter transports over a monthly period.

In collaboration with:
 CALGARY HOMELESS FOUNDATION

2025/26 EWR Shelter Utilization
83.5%
(Same period 2024/25: 84%)

2025/26 Day Space Visits YTD
4557
(Same period 2024/25: 435)

2025/26 Transports YTD*
N/A
(Same period 2024/25: N/A)

*Note: Weekly shelter transports begin Dec 1, 2025 thus no data is available at this time.



Transit Social Disorder

Number of monthly disorder reports originating from the public and Transit Public Safety officers city-wide.



14%
Year-over-year (YOY)

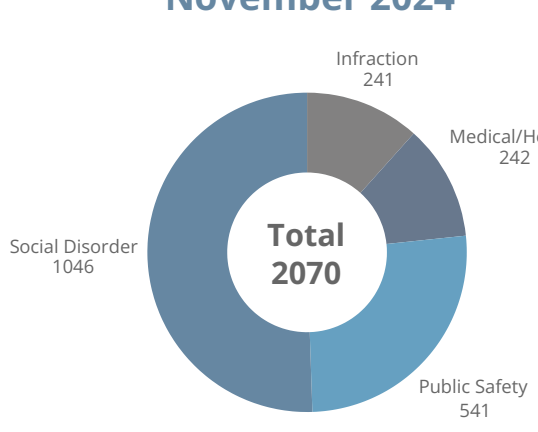
Social disorder includes welfare checks, social disturbances, drug use, impairment, and suspicious and/or unwanted persons



Calls for Downtown Safety Response

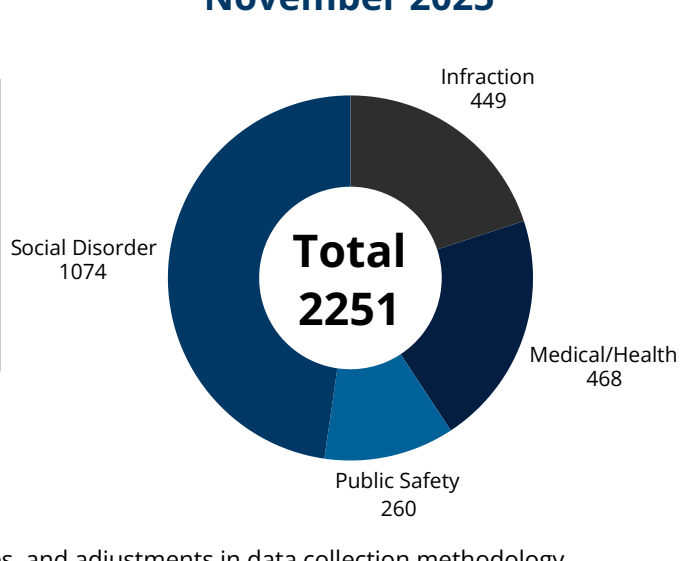
Calls responded to in the downtown core by City peace officers, security guards and community partners.

November 2024



9%
Total calls YOY

November 2025

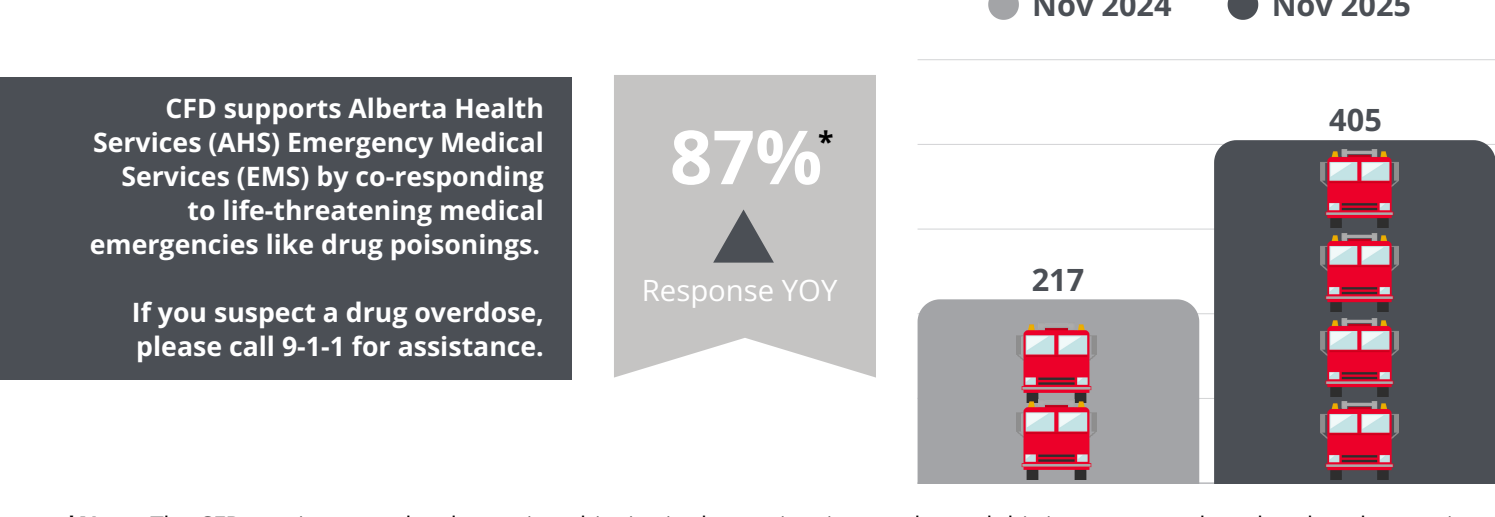


*Note: Some of this increase can be attributed to more proactive responses, and adjustments in data collection methodology.



Calgary Fire Overdose Response

Calgary Fire Department (CFD) city-wide overdose response data.

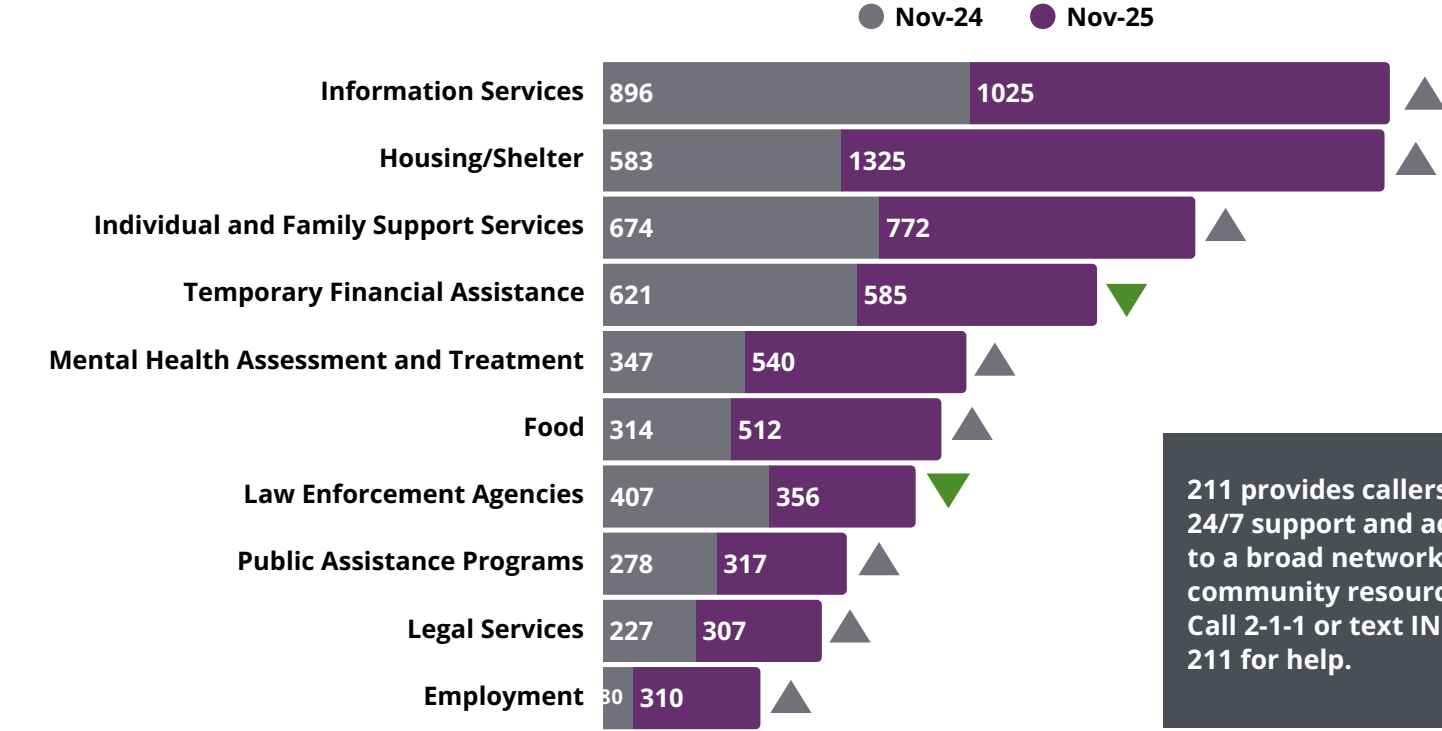


*Note: The CFD continues to closely monitor this rise in drug poisonings and noted this increase may be related to changes in street drug supply or composition.



Top Calls to 211

Total call volumes with needs to 211 Calgary (top call types). All data from: distresscentre.com/data-reports/



211 provides callers with 24/7 support and access to a broad network of community resources. Call 2-1-1 or text INFO to 211 for help.

*Note: The data highlighted here is a snapshot of data from Distress Centre's monthly data reports. Please visit distresscentre.com for the most up to date information.



City Partner Spotlight



Featured Program: Learning and Support Services

This program helps people navigate a dementia diagnosis with person-centered, trauma & evidence-informed support & education to build resilience, positive social ties and reduce the impact of social determinants of health to reduce crises & enhance wellbeing.

Quick facts

- Organization:** [Alzheimer Society of Calgary](#).
- Supporting City of Calgary fund:** [Family & Community Support Services \(FCSS\)](#).
- 2024/25 Funding Amount:** [\\$180,831](#)

Community Impact

Alzheimer Calgary partnered with the Calgary Immigrant Women's Association to bring dementia education to their Grandma's Kitchen program. In this supportive space, senior immigrant women learn, share meals, and build community. These sessions focused on brain health, reducing dementia risk, and recognizing early cognitive changes, with one session interpreted into five languages to ensure accessibility.

By integrating education into a culturally welcoming program, the program helped reduce stigma, increase awareness, and make vital resources easier to access.

Together, the program is helping more families understand brain health and navigate aging with confidence.



Community Safety & Wellbeing News to Share

Join in on Calgary Emergency Management Agency's (CEMA) Community Survey

The Calgary Emergency Management Agency (CEMA) wants to better understand how prepared Calgarians are for emergencies, and how they access and act on information when emergency events occur.

The feedback received will help shape the Ready Calgary program and other community preparedness initiatives. There's even a chance to win a \$50 gift card!

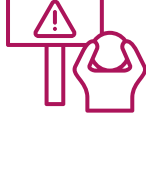
Visit, engage.calgary.ca/ReadyCalgary to learn more.



Calgarians urged to stay safe and off storm ponds this winter

As temperatures fluctuate and winter activities begin, The City of Calgary is reminding Calgarians that rivers, the Glenmore Reservoir, waterways and storm ponds are not safe to be on.

There are more than 350 storm ponds located across the city that help reduce flooding and clean storm water before it goes back to our rivers. These ponds, like other bodies of water, have hidden risks and are not safe for any recreational activity, especially in winter.



To learn more about safety around storm ponds visit calgary.ca/stormpondsafety.

Chinook Blast unveils new home at Eau Claire Plaza

Calgary's must-attend winter celebration returns with dazzling lights, music, markets, and more. Winter in Calgary is about to feel a lot warmer with Chinook Blast blowing in from January 30th to February 16th, 2026. For its sixth edition, the festival will debut at the newly renovated Eau Claire Plaza (101 Barclay Parade SW) with an "art-full" winter wonderland featuring larger than life light installations, live music, performances, sports and an unforgettable experience for all-ages.



As Calgary's signature winter festival, Chinook Blast continues to anchor and energize the city's cold-season calendar.

See the full lineup of activities and art displays at ChinookBlast.ca.



Tracking our Progress on Downtown Safety

The [Downtown Safety Leadership Table](#) (DSLTL) was a representative group of downtown leaders convened to help identify opportunities, solutions, and strategies to address safety issues in downtown Calgary. In March 2024, they released 28 recommendations to support safety and vibrancy in Calgary's downtown. We are pleased to say that work is already underway on all 28 recommendations in the timelines anticipated. The work is targeted to three key areas: great public spaces, wellbeing of people, and emergency response and enforcement.

See how our work is advancing through our progress tracker or visit calgary.ca/dslt for more information.

DSLTL Progress Tracker
Click Here

Click here to learn more about community safety & wellbeing

For more information, visit: