



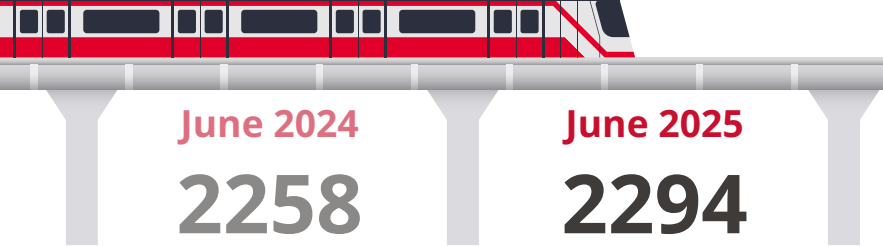
COMMUNITY SAFETY & WELLBEING

July 2025 Indicator Report



Transit Social Disorder

Number of monthly disorder reports originating from the public and Transit Public Safety officers city-wide.



Social disorder includes welfare checks, social disturbances, drug use, impairment, and suspicious and/or unwanted persons

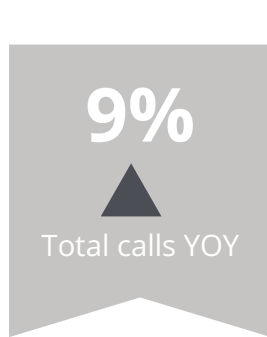
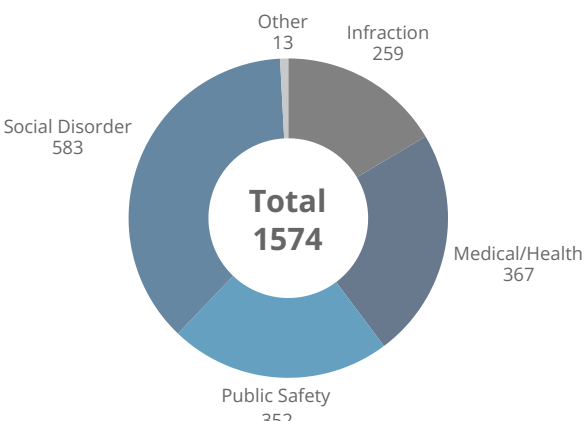
***Note:** To ensure consistency in data reporting, the Transit Public Safety team updated its definition of social disorder to align with the Calgary Police Service. Additionally, new data collection software was implemented in November 2024 which enhanced reporting capabilities. As a result, direct comparisons with data collected prior to this date should be made cautiously.



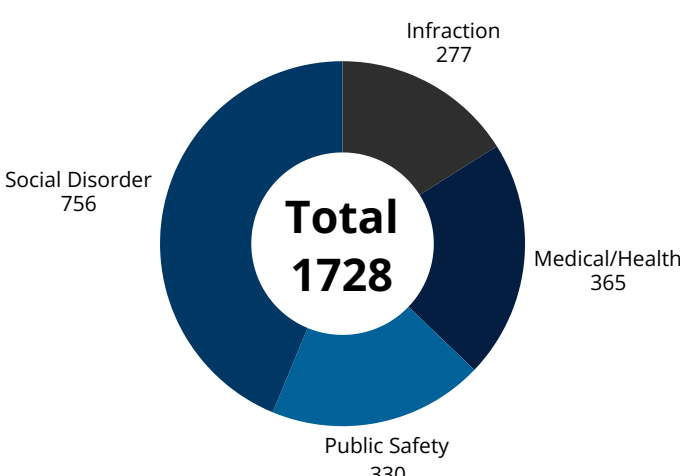
Calls for Downtown Safety Response

Calls responded to in the downtown core by City peace officers, security guards and community partners.

June 2024



June 2025

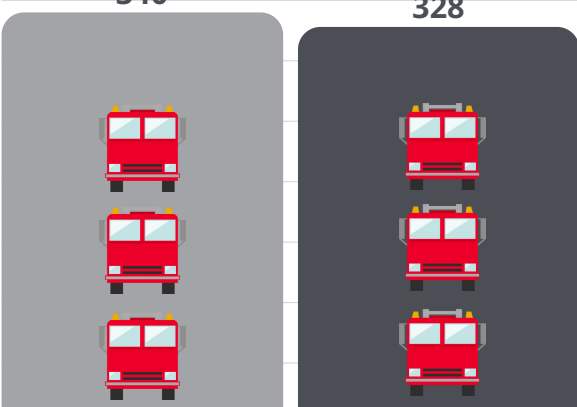
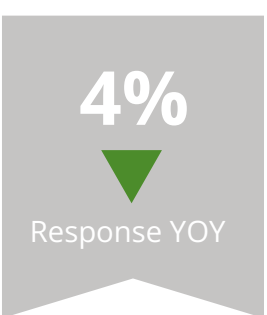


Calgary Fire Overdose Response

Calgary Fire Department (CFD) city-wide overdose response data.

June 2024 June 2025

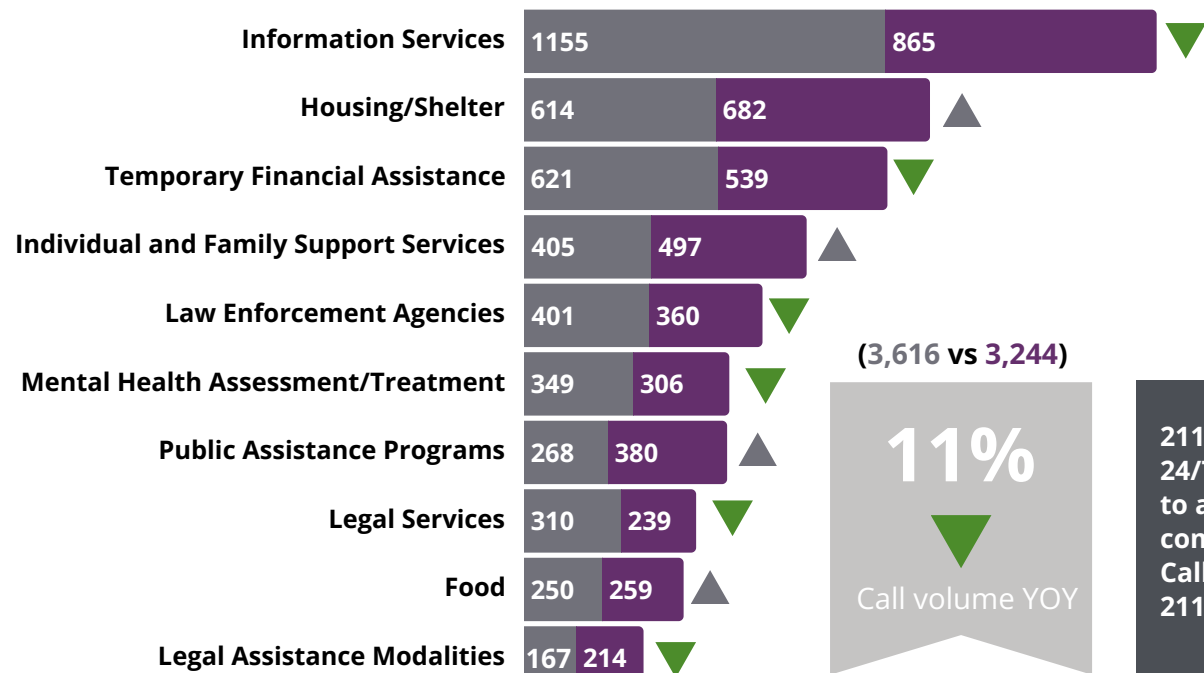
CFD supports Alberta Health Services (AHS) Emergency Medical Services (EMS) by co-responding to life-threatening medical emergencies like drug poisonings.



Top Calls to 211 (Distress Centre)

Total call volumes with needs to 211 Calgary (top call types). All data from: distresscentre.com/data-reports/

June 2024 June 2025



211 provides callers with 24/7 support and access to a broad network of community resources. Call 2-1-1 or text INFO to 211 for help.



City Partner Spotlight



Featured Program: CanLearn Friends and Teen Talk

This program is designed to foster a strong sense of belonging and social inclusion among children and youth, while supporting their successful transition into adolescence and adulthood. Through structured activities, participants develop essential social and emotional skills. They learn to build friendships, navigate their emotions, and grow in confidence and self-esteem, equipping them with tools for lifelong resilience and connection.

Community Impact Story

A program participant named R., a junior high student, struggled with making friends, resolving conflicts, and often felt isolated and frustrated, frequently perceiving disagreements as bullying. To avoid conflict, he withdrew socially.

Through the program, R. developed core social and emotional skills—including friendship-building, conflict resolution, communication, and emotional regulation. He learned to challenge negative thoughts and manage stress more effectively.

By the end of the program, R. was actively engaging with peers: learning classmates' names, planning activities outside school, and spending time with others during lunch and recess. He began using his new skills to navigate conflicts more calmly and confidently, helping him feel more connected and less victimized.

Quick facts

- Organization: [CanLearn Society](https://canlearnsociety.ca/)
- Supporting City of Calgary fund: [ECSS](#)
- 2025 Funding Amount: [\\$207,735](#)



Community Safety & Wellbeing News to Share

Calgary Crime Rates Fall

Calgary is seeing a significant drop in crime across the board, marking a major step forward in the city's efforts to create a safer, more connected community. Many of these improvements are thanks to The City of Calgary's continued work on the Downtown Safety Leadership Table's recommendations, which have led to better coordination, faster response times, and more uniformed presence on the ground.



According to newly released data, Calgary's overall Crime Severity Index (CSI) decreased by 14.9 per cent between 2023 and 2024. The drop reflects fewer homicides, sex offences, and robberies, as targeted interventions and proactive enforcement continue to make a tangible difference. Learn more at: newsroom.calgary.ca.

Calgary Surpasses Housing Supply Growth Targets

The City of Calgary has exceeded its overall Housing Accelerator Fund (HAF) housing supply growth target more than a year ahead of schedule. Surpassing the overall growth target set in our HAF agreement is a major step forward in addressing Calgary's housing supply gap. This is a top priority for The City as Calgary continues to experience rapid growth and Calgarians continue to feel the crunch of housing affordability challenges. Learn more about HAF: [Housing Accelerator Fund \(HAF\)](#).



New Bylaw Amendments to Enhance Public Safety

Calgary City Council has recently passed amendments to the weapons provision of the Public Behaviour Bylaw, aimed at enhancing public safety across the city. The updated bylaw now prohibits the open display of weapons and noxious substances, such as bear spray, in public spaces unless for a lawful purpose.



These amendments enable officers to proactively address the visible display of such objects and mitigate potential threats before they escalate. This decision follows a rise in the use of bear spray as a weapon during assaults and robberies, which highlighted enforcement gaps and raised significant public safety concerns. More on this news item here: newsroom.calgary.ca.



Tracking our Progress on Downtown Safety

The Downtown Safety Leadership Table (DSLTL) was a representative group of downtown leaders convened to help identify opportunities, solutions, and strategies to address safety issues in downtown Calgary. In March 2024, they released [28 recommendations](#) to support safety and vibrancy in Calgary's downtown. We are pleased to say that work is already underway on all 28 recommendations in the timelines anticipated. The work is targeted to three key areas: great public spaces, wellbeing of people, and emergency response and enforcement.

See how our work is advancing through our [progress tracker](#) or visit calgary.ca/dslt for more information.

DSLTL Progress Tracker
Click Here

Click here to learn more about community safety & wellbeing