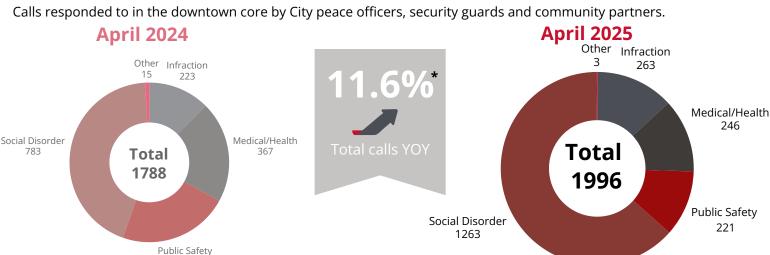
Transit Social Disorder

Number of monthly disorder reports originating from the public and Transit Public Safety officers city-wide.*

1.2% Social disorder includes welfare checks, social disturbances, drug use, **April 2025 April 2024** impairment, and suspicious and/or 2891 3215 unwanted persons

*This metric has been updated to reflect a revision to The City of Calgary's social disorder definition. This supports better consistency and alignment with our partners and provides a more comprehensive view of public concerns on the transit system.

Calls for Downtown Safety Response 💹



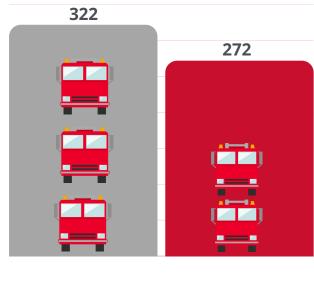
*Some of this increase can be attributed to more precise data reporting with the implementation of enhanced dispatch software for use by City peace officers.

Calgary Fire Overdose Response Calgary Fire Department (CFD) city-wide overdose response data.

April 2024 April 2025

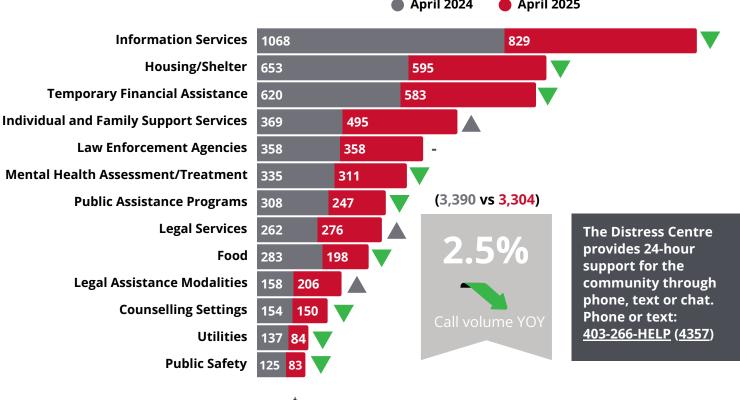
CFD supports Alberta Health Services (AHS) Emergency Medical Services (EMS) by co-responding to life-threatening medical emergencies like drug poisonings.





Top Calls to the Distress Centre Total call volumes to 211 for individuals in Calgary (top call types). All data from: distresscentre.com/data-reports/





CALGARY YOUTH

JUSTICE SOCIETY

City Partner Spotlight





challenges in their lives who often face many systemic barriers. It helps young people find what is strong in their lives through curriculum, program activities and positive adult mentorship that is proven to build resilience, reduce risk and nurture community connections. Community Impact Program participants reported the following in a recent program survey: • Personal Confidence – 91% Solidified Capacity • Personal Awareness and Stress Management – 83% Solidified Capacity

support youth who may be struggling to see, use and believe in their natural leadership abilities. The program works with youth who are navigating difficult

Youth Justice Society

Emotional and Social Intelligence – 93% Solidified Capacity Courageous Leadership – 98% Solidified Capacity

- Supporting City of Calgary fund: Family & Community Support
- Below are a few quotes from participants:
- <u>Services</u> 2025 Funding **Amount:** \$299,216
- "In the Lead has made me more eager to work to be the best person I can. So that I can be a good leader to whoever I take care of, so that I can lead by example."

"In the Lead has opened a new part of me that I didn't know I had and that is feeling more

connected with Calgary and understanding I'm not alone here." **Community Safety & Wellbeing News to Share**

The City is providing \$60 million in funding through its Housing Capital Initiative (HCI) to develop new non-market permanent rental housing units. An action from The City's Home is Here: Housing Strategy, the HCI fund is intended to support Calgary households in need of more affordable housing

Additional Funding to Support Affordable Housing









United Way of Calgary and Area are proud to announce the launch of two year-round Day Spaces to support those at risk of or experiencing homelessness in Calgary. Day Spaces provide alternatives to public spaces such as libraries, parks, and transit during the daytime hours. They aim to complement resource centres by offering a trauma-informed place for individuals to rest with a warm meal or beverage, while connecting to essential services and resources, such as connection to housing

programs or shelters. Set to launch later in 2025, the two warming spaces, located at the Mustard Seed Community Impact Centre, as well as Journey Church Warming Centre, will be expanding to year-round Day Spaces as part of the ongoing success of their existing Extreme Weather Response (EWR) programming (as featured in April's Community Safety & Wellbeing Indicator Report). New Grant to Enhance Vibrancy and Inclusion Downtown The City recently launched its Downtown in Motion Grant which supports registered non-profits and charities, Community Associations and Business Improvement Areas in creating vibrant, inclusive and financially sustainable arts, culture and sports initiatives in Calgary's greater downtown.

helps turn public spaces into places of connection and creativity — enhancing our city's cultural scene, improving access for all and contributing to a safer, more dynamic downtown. For more

great public spaces, wellbeing of people, and emergency response and enforcement.



The Downtown Safety Leadership Table (DSLT) was a representative group of downtown leaders convened to help identify opportunities, solutions, and strategies to address safety issues in downtown Calgary. In March 2024, they released 28 recommendations to support safety and vibrancy in Calgary's downtown. We are pleased to say that work is already underway on all 28 recommendations in the timelines anticipated. The work is targeted to three key areas:

See how our work is advancing through our **progress tracker** or visit **calgary.ca/dslt** for more information.

DSLT Progress Tracker Click Here

Learn more about community safety & wellbeing here



Community Safety & Wellbeing Report | May 2025