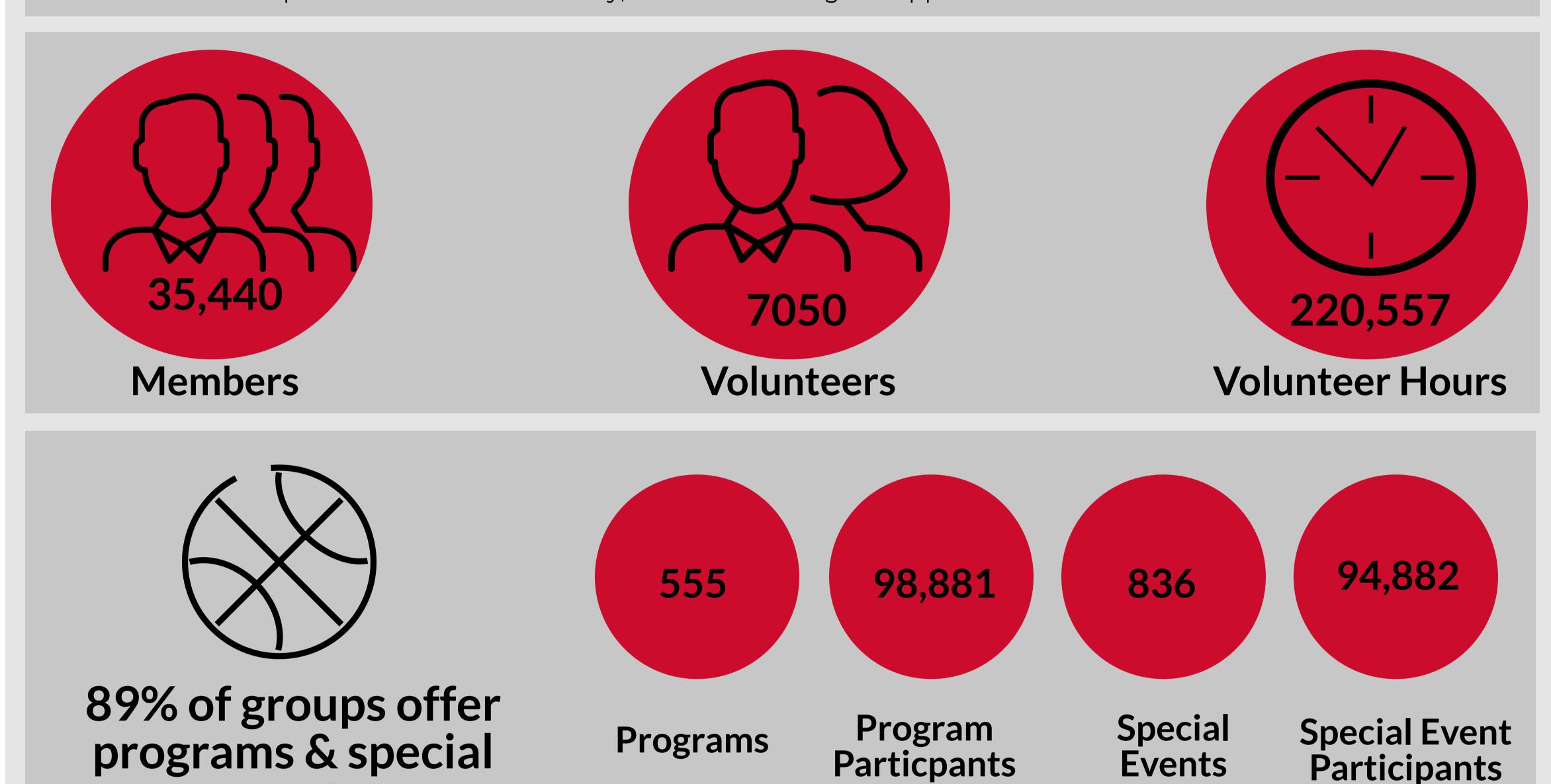


2020 Community Association Service Measure

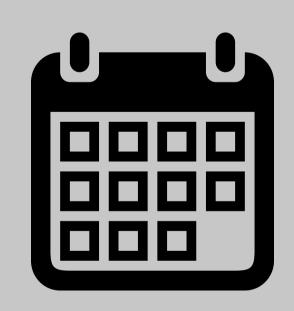
Community Associations (CAs) are dedicated to their communities and contribute to vibrant, healthy, and complete communities The Service measures data is a compilation of the benefits CAs bring to the communities they serve. The Service Measure tool assists Neighbourhood Connections in capturing, reporting on, and sharing the great work of CAs. This information helps to demonstrate the community benefits of investing in CAs by providing City-owned land and/or liaison support.

Information gathered from the Service Measures has been shared back with CAs for their own documentation and tracking; use in their annual report back to the community; and their use in grant applications.

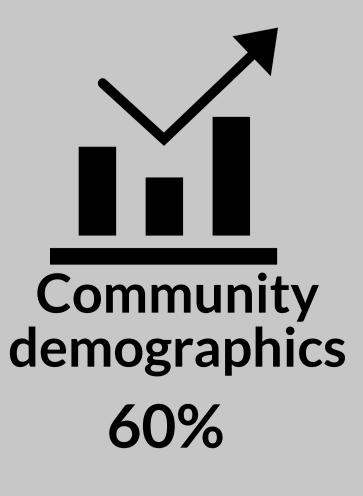


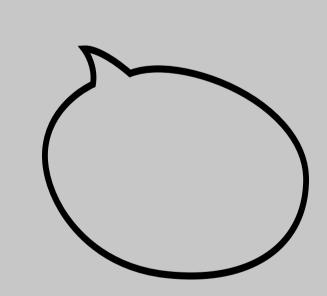
Groups use these information sources to plan programs, services & events ...

events



Past programs etc. 80%

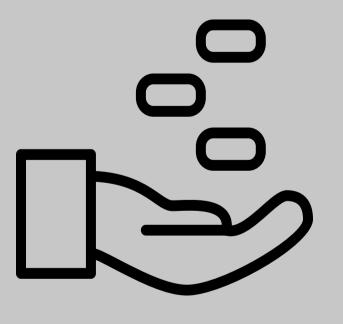




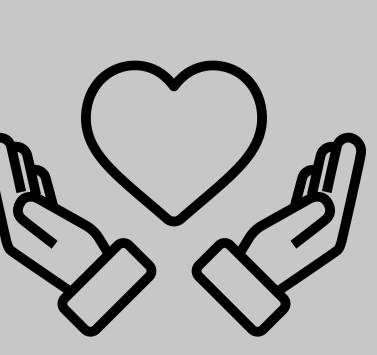
Resident feedback 76%



Groups consider these barriers when planning programs, services & events ...

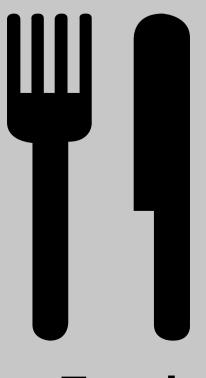


Financial 69%



Accessibility 56%





Food 49%