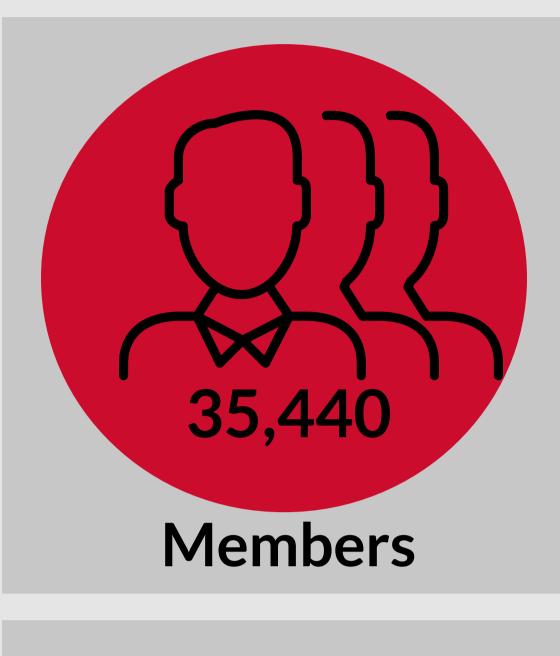
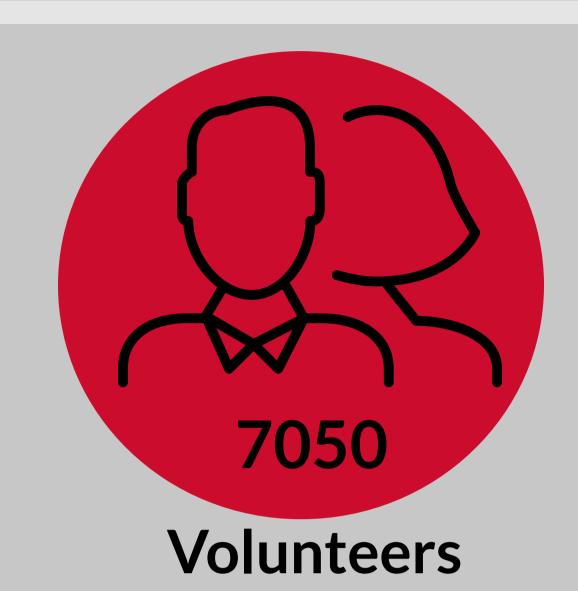


2020 Community Association Service Measure

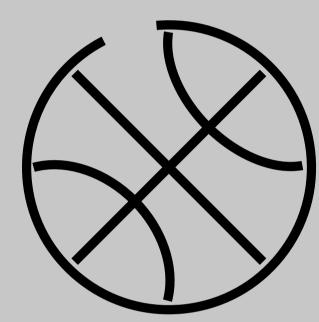
Community Associations (CAs) are dedicated to their communities. Information gathered through the Service Measures assist in telling the story of the benefits CAs bring to the communities they serve. Information gathered from the Service Measures has been shared back with CAs for their own documentation and tracking; use in their annual report back to the community; and their use in grant applications.

The Service Measure tool assists Neighbourhood Connections in capturing, reporting on, and sharing the great work of CAs. This information helps to demonstrate the community benefits of investing in CAs by providing City owned land and/or liaison support.

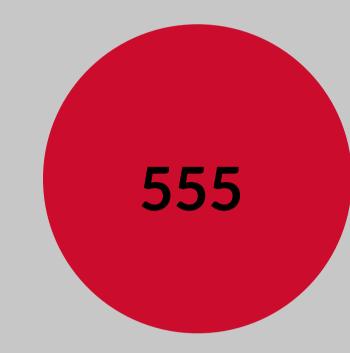








89% of groups offer programs & special events



Programs



Program Particpants



Special Events



Special Event Participants

Groups use these information sources to plan programs, services & events ...



Past programs etc. 80%



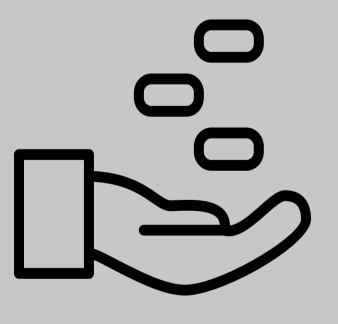


Resident feedback 76%

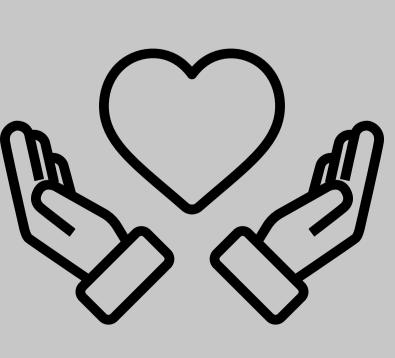


Attendance tracking 65%

Groups consider these barriers when planning programs, services & events ...

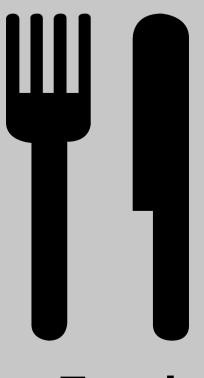


Financial 69%



Accessibility 56%





Food 49%