2021 Community Association Service Measures

Community Associations (CAs) are dedicated to their communities and contribute to vibrant, healthy, and complete communities. The Service Measures data is a compilation of the benefits CAs bring to the communities they serve. The Service Measure tool assists Recreation, Sport & Community Partnerships in capturing, reporting on, and sharing the great work of CAs. This information helps to demonstrate the community benefits of investing in CAs by providing City-owned land and/or liaison support.

Information gathered from the Service Measures has been shared back with CAs for their own documentation and tracking; use in their annual report back to the community; and their use in grant applications.

42,388
Members

7986
Volunteers

304,391
Volunteer Hours

89% of groups offer programs & special events

821
Programs

126,752
Program Particpants

1175
Special Events

171,177
Special Event Participants

Groups use these information sources to plan programs, services & events ...

Past programs etc.
83%

Resident feedback
73%

Attendance tracking
66%

Community demographics
64%

Groups consider these barriers when planning programs, services & events ...

Financial
69%

Accessibility
57%

Food
54%

Culture
37%

* This infographic contains 2021 information collected from Community Associations that responded (100%) to the Service Measure.