



Date \_\_\_\_\_ SR# 25 – \_\_\_\_\_

**THE CITY OF CALGARY  
PRIVATE PROPERTY GRAFFITI ABATEMENT PROGRAM  
AUTHORIZATION TO PERFORM SERVICES AND RELEASE FROM LIABILITY**

Premises (Municipal Address) \_\_\_\_\_

\_\_\_\_\_

Name of Owner/Occupant \_\_\_\_\_

Name of Business (If Applicable) \_\_\_\_\_

Describe the Graffiti and Location on Premises \_\_\_\_\_

Location of Graffiti on Premises \_\_\_\_\_

Select the type of property that the graffiti is on ☐ Private Residence

☐ Business

Select one:

☐ I am or represent the Owner of the Premises and wish to participate in The City of Calgary's Private Property Graffiti Abatement Program (the "Program") and hereby authorize The City of Calgary, its employees, contractors, subcontractors, or agents to enter upon the Premises and perform graffiti removal services (the "Services") on the Premises, **OR**

☐ I am or represent the Occupant of the Premises and am authorized by the Owner to participate in The City of Calgary's Private Property Graffiti Abatement Program and hereby authorize The City of Calgary, its employees, contractors, subcontractors, or agents to enter upon the Premises and perform graffiti removal services on the Premises.

All my questions with respect to the Services have been answered fully and to my satisfaction. I understand that there is no guarantee that all graffiti will be removed from the Premises, or that the City of Calgary will have adequate funding or time to initiate the contemplated graffiti removal from the Premises. The City of Calgary also reserves the right to decline to provide services in exceptional circumstances.

In consideration for the performance of the Services, I hereby waive and release The City of Calgary, its successors, and assignees from any and all actions, claims, liabilities, judgments, and damages relating to the performance of the Services.

**This Authorization will remain in effect from January 1, 2025 – December 31, 2025 unless modified or terminated by the Owner, authorized Occupant or representative, or the City. Notification must be in writing to be valid.**

Name \_\_\_\_\_

Signature of Owner/Occupant \_\_\_\_\_

Contact Email/Phone Number \_\_\_\_\_

***This waiver can be submitted by mail, fax or email. See reverse for submission information.***



To Whom It May Concern:

Under the Calgary Community Standards Bylaw (5M2004), property owners have 14 days to remove graffiti from property. The City of Calgary ("The City") defines graffiti as words, figures, letters, drawings or stickers applied, scribbled, scratched, etched, sprayed or attached on or to a surface. Graffiti is vandalism and therefore a crime that affects the health and safety of our communities.

We strongly encourage property owners to remove graffiti themselves as soon as possible to discourage other graffiti from appearing. The chance of additional graffiti occurring decreases substantially if graffiti is removed soon after it is applied. Owners can paint over graffiti or may use a graffiti removal product, a number of which are available for purchase from paint suppliers and retailers. Alternately, property owners can hire a contractor.

If you are not able to remove the graffiti yourself, you can request assistance from The City's Corporate Coordinated Graffiti Abatement Program (CCGAP). Property owners must sign a waiver authorizing City employees, contractors and/or agents to enter upon the premises and perform graffiti removal services. The City's graffiti removal services are free of charge to the property owner; however, The City reserves the right to decline to provide services in certain circumstances. If a City contractor is not able to remove the graffiti due to the extent, nature of the location and/or building material, the owner is responsible for ensuring its removal through other means. The City cannot provide a time frame for removal of graffiti.

If you wish to participate in The City of Calgary's Corporate Coordinated Graffiti Abatement Program, written permission must be obtained in the form of a waiver from the property owner or authorized representative. Please sign the waiver found on the reverse side of this sheet and return it to The City by one of the methods listed below.

**Mail** Graffiti Abatement Program  
c/o Business Liaisons  
Calgary Community Standards  
P.O. Box 2100, STN. M, #36  
Calgary, Alberta T2P 2M5

**Fax** (403) 268-4927, c/o Business Liaisons

**E-mail** [PGAP@calgary.ca](mailto:PGAP@calgary.ca)

**On the completed waiver, please be sure to include:**

- **The property address of the graffiti**
- **A description of the specific location of the graffiti on the property**
- **A description of the graffiti (e.g. identifying words or images, the colours of paint used, etc.)**
- **If possible, email pictures of the graffiti to [PGAP@calgary.ca](mailto:PGAP@calgary.ca)**

The personal information on this form is collected for the purpose of program administration, pursuant to Section 33(c) of the Freedom of Information and Protection of Privacy (FOIP) Act. If you have any questions about the collection of this personal information, please contact the CCS FOIP Program Administrator at P.O. Box 2100 Station M, Calgary, AB, T2P 2M5, MC # 8116, or call 403-268-1585.

Sincerely,  
Calgary Community Standards