

November 2, 2026

Hello everyone,

As we shared in our previous message on October 24, we have updated the user experience for Tester data entry in the SAMS application and this update has been live since Saturday, October 24th.

Here's what you need to know:

- **We have discontinued use of the SAMS Mobile Apps (iOS & Android). All test reports must now be submitted through the SAMS web portal. Reports submitted through mobile apps may not be received or processed.**
- The SAMS web interface has been updated so that all required tester data is entered on a single page, eliminating the need to click through multiple tabs
- The SAMS web interface has also been optimized to scale properly on most smart phones, allowing for better onsite data entry

Training & Additional Resources

Updated Quick Reference Guides are available on calgary.ca/crossconnections to assist testers through this change.

You can also join us at our virtual webinar sessions where we will walk you step-by-step through these changes in detail:

- Tuesday, November 3, 9 – 10 a.m. – *Registration*
- Tuesday, November 10, 9 –10 a.m. – *Registration*

As always, please contact us through an online service request if you need additional support.

Note Water restrictions take effect Nov. 4

Water restrictions take effect Nov. 4 as Bearspaw South Feeder Main enters final steps of construction. While this work is underway, city-wide Stage 4 outdoor water restrictions and indoor water conservation will be needed for approximately four weeks to reduce demand while the water supply is limited. During this time, backflow preventer testing and repair is permitted and is essential to protecting the water supply. Please be mindful of your water consumption and reduce use where possible.

Thank you for your patience as we work through this transition, and your continued partnership in protecting Calgary’s drinking water.

Cross Connection Control Team, City of Calgary