

Need more information?

Please **contact 311** or visit **calgary.ca/bulkwater** if you:

- Experience difficulties trying to fill your vehicle or tank.
- Need to report a problem at a bulk water station.
- Have questions about modifying your vehicle.
- Need to book an inspection of your vehicle.
- Have questions about your account or billing.
- Want to apply for an account.
- Want to see your current bulk water rates.



Bulk water Stations Reference guide



The City of Calgary has five stations set up to dispense potable bulk water for a variety of uses such as landscaping, construction work, and animal use.

Withdrawing water from a bulk water station

Each bulk water station is equipped with a control unit that allows you to activate your account and withdraw water. You will need a valid access card to activate the unit. To obtain a card **contact 311** or **visit calgary.ca/bulkwater**.

Control unit

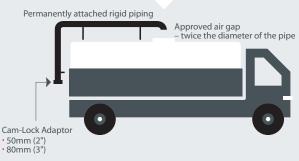


Hose requirements

- Customers must provide their own fill hose to accommodate the size of adaptor they have on their tank (50mm/2" or 80mm/3"). Please remember, only the fire stations can accommodate the 50mm (2") hose. All stations can accommodate the 80mm (3") hose (see map).
- The hose must be capable of withstanding 80 psi of pressure.
- Your fill hose should have at least one female coupler end to connect to the male cam-lock adaptor at each station.
- Ensure the length of your hose is sufficient to reach from your vehicle to the cam-lock adaptor.

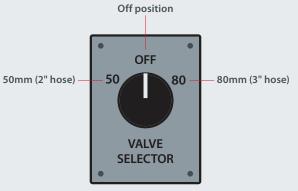
- **Note:** The City of Calgary is not responsible for the quality of water once it leaves the bulk water station.
- **Note:** Failure to maintain the inspected air gap on the bulk water vehicle will result in prosecution under the Water Utility Bylaw (Bylaw # 40M2006) and the cancellation of bulk water access card privileges.





Note: Contractor's are responsible for their own PPE at bulk water stations.

Valve selector switch



FIRE STATIONS, #20, #21 AND #26

The fire stations are equipped with male cam-lock adaptor ends to fit BOTH an 80mm (3") and a 50mm (2") hose.

N.E. AND S.E. STAND ALONE STATIONS

The N.E. and S.E. standalone stations are equipped with two male cam-lock adaptor ends that ONLY fit an 80mm (3") hose.

To fill your vehicle or tank with water:

- 1. Shut off your vehicle's engine when filling the tank.
- **2.** Using clean hands/gloves, connect your hose to the cam-lock adaptor.
- **3.** Ensure the valve selector switch is in the OFF position.
- **4.** Hold your access card (do not swipe, but wiggle the card) on the reader plate, match the decals and hold it there until "volume" appears on the screen.
- **5.** When ENTER VOLUME appears, enter the required load in litres then press the ENTER button to confirm.
- **6.** Turn the selector switch to the desired hose size to start the flow of water.
- 7. To stop the filling process, turn the valve selector switch to OFF. You may do this at any time during the filling process. It may take a moment for the water to stop.
- 8. Disconnect the hose.

To fill your vehicle or tank with water:

- 1. Shut off your vehicle's engine when filling the tank.
- 2. Using clean hands/gloves, connect your hose to the cam-lock.
- 3. Hold your access card (do not swipe, but wiggle the card) on the reader plate, match the decals and hold it there until "volume" appears on the screen.
- **4.** When ENTER VOLUME appears, enter the required load (in litres), then press the ENTER button to confirm.
- **5.** When SELECT HOSE appears, enter the hose number then press enter.
- 6. The flow of water will start automatically.
- 7. To stop the filling process, push and HOLD the red stop button until the flow stops. You may do this at any time during the filling process. It may take a moment for the water to stop.
- 8. Disconnect the hose.

