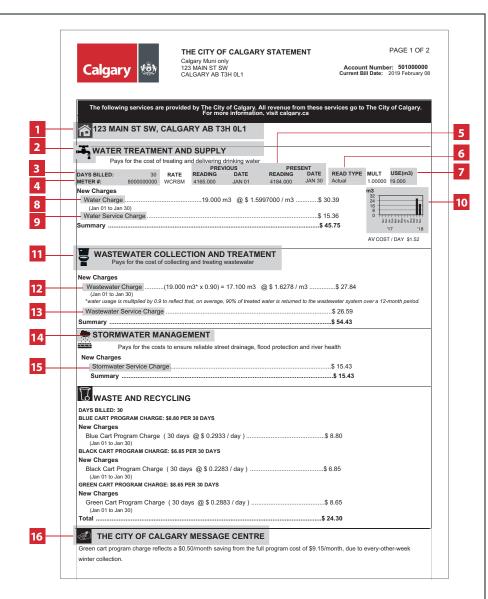# Calgary

How to read your water utility bill

Your utility statement from The City of Calgary shows how much water your home uses every month. Your bill is a great tool to help you reduce water consumption, address leaks in your home and save money.

When you receive your statement, it shows what the meter reading was and whether it was an actual reading or an estimate. If you have received an estimate and would like to submit a reading, please contact ENMAX at 403-310-2010. You can do so online at **www.enmax.com**

Calgary

THE CITY OF CALGARY STATEMENT
Calgary Muni only
123 MAIN ST SW
CALGARY AB T3H 0L1

PAGE 1 OF 2

Account Number: **501000000**
Current Bill Date: 2019 February 08

The following services are provided by The City of Calgary. All revenue from these services go to The City of Calgary. For more information, visit calgary.ca

[1] 🏠 **123 MAIN ST SW, CALGARY AB T3H 0L1**

[2] 🚰 **WATER TREATMENT AND SUPPLY**
Pays for the cost of treating and delivering drinking water

		PREVIOUS		PRESENT				
	RATE	READING	DATE	READING	DATE	READ TYPE	MULT	USE(m3)
[3] DAYS BILLED: 30	WCRSM	4165.000	JAN 01	4184.000	JAN 30	Actual	1.00000	19.000
[4] METER #: 8000000000								

New Charges
[8] Water Charge ....19.000 m3 @ $ 1.5997000 / m3 ....$ 30.39
(Jan 01 to Jan 30)
[9] Water Service Charge ....$ 15.36
Summary ....**$ 45.75**

[5] **[6]** **[7]**

[10] AV COST / DAY $1.52

[11] 🚽 **WASTEWATER COLLECTION AND TREATMENT**
Pays for the cost of collecting and treating wastewater

New Charges
[12] Wastewater Charge ....(19.000 m3* x 0.90) = 17.100 m3 @ $ 1.6278 / m3 ....$ 27.84
(Jan 01 to Jan 30)
*water usage is mulitplied by 0.9 to reflect that, on average, 90% of treated water is returned to the wastewater system over a 12-month period.
[13] Wastewater Service Charge ....$ 26.59
Summary ....**$ 54.43**

[14] 🌧 **STORMWATER MANAGEMENT**
Pays for the costs to ensure reliable street drainage, flood protection and river health

New Charges
[15] Stormwater Service Charge ....$ 15.43
Summary ....**$ 15.43**

🗑 **WASTE AND RECYCLING**
DAYS BILLED: 30
BLUE CART PROGRAM CHARGE: $8.80 PER 30 DAYS
New Charges
Blue Cart Program Charge (30 days @ $ 0.2933 / day) ....$ 8.80
(Jan 01 to Jan 30)
BLACK CART PROGRAM CHARGE: $6.85 PER 30 DAYS
New Charges
Black Cart Program Charge (30 days @ $ 0.2283 / day) ....$ 6.85
(Jan 01 to Jan 30)
GREEN CART PROGRAM CHARGE: $8.65 PER 30 DAYS
New Charges
Green Cart Program Charge (30 days @ $ 0.2883 / day) ....$ 8.65
(Jan 01 to Jan 30)
Total ....**$ 24.30**

[16] 🕊 **THE CITY OF CALGARY MESSAGE CENTRE**
Green cart program charge reflects a $0.50/month saving from the full program cost of $9.15/month, due to every-other-week winter collection.

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[1] **Name** of the account holder and the service address for this bill.

[2] **Water Treatment and Supply** charges pay for the treatment and delivery of the water used in your home. Usage is measured and recorded by your water meter.

[3] **Days Billed** is the number of days for which you're being billed. This can vary as meters aren't always read on the same day each month.

[4] **Meter #** corresponds with the number on your meter.

[5] **Previous and Present Reading and Dates** shows the dates and the reading for previous and current months.

[6] **Read Type** notes if your meter was read or estimated based on past usage.

[7] **Use (m³)** is your total water usage measured in cubic meters (m³). 1m³ is equal to 1,000 litres or 10 bathtubs of water.

[8] **Water Charge** is based on your total water usage recorded by your meter. Pays for drawing water from the river, treating and delivering it to your home/business.

[9] **Water Service Charge** is a fixed charge that pays for services including meter reading, billing, meter repairs and fire protection.

[10] **Graph** is provided to help you monitor water usage month over month. The average Calgarian uses 7m3 of water every month.

[11] **Wastewater Collection and Treatment** pays for collecting and safely treating the water you produce from flushing toilets, draining sinks and bathtubs, and then returning it to our rivers.

[12] **Wastewater Charge** is for treating the wastewater before it is pumped back into the river. This number is a percentage of your total water usage.

[13] **Wastewater Service Charge** is a fixed charge that pays for the infrastructure to collect wastewater from your home and deliver it to the treatment plants, and for billing.

[14] **Stormwater Management** pays for the costs to ensure reliable street drainage, flood protection and river health.

[15] **Stormwater Service Charge** is a fixed charge that pays for collecting and managing water from rain or snow/ice melt and the infrastructure to move it to the nearest river or creek.

[16] **The City of Calgary Message Centre** provides helpful information, from tips on saving water to ways you can help protect our rivers.

For any water billing inquiries and customer service, contact ENMAX at 403-310-2010 or visit **www.enmax.com**

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