Indem Projects Workflow

Indemn Agreement Addendum Application	→	Water Control / Shutdown Appointment Booking	→	Street Use Permit / Excavation Permit	→	Notify Impacted Home or Business Owners	→	Inspection Request	→	CCC	→	FAC

Indemn Agreement Addendum Application
7-10 business days processing required to allow enough time to review applications. Send request to: WaterIndemnAgreement@calgary.ca

Water Control / Shutdown Appointment Booking
Refer to Notification Matrix for specific project requirements. Schedule appointment with Drinking Water Distribution (DWD) at (403) 268-4355.

Street Use Permit
4-7 business days notice required Refer to Notification Matrix for specific project requirements. (valid for one use per location)

Excavation Permit
-2 business days notice required
-10 business days on recently paved areas
Contact email: **EPO@calgary.ca**

Notify Impacted Home or Business Owners
Refer to **Notification Matrix** for applicable requirements

Inspection Request
Schedule appointment with Development Delivery (DD) at **WaterUtilityInspections@calgary.ca**

CCC / FAC
Submit CCC/FAC applications to **WaterUtilityInspections@calgary.ca**. FAC can be applied after 2 years of receiving CCC.

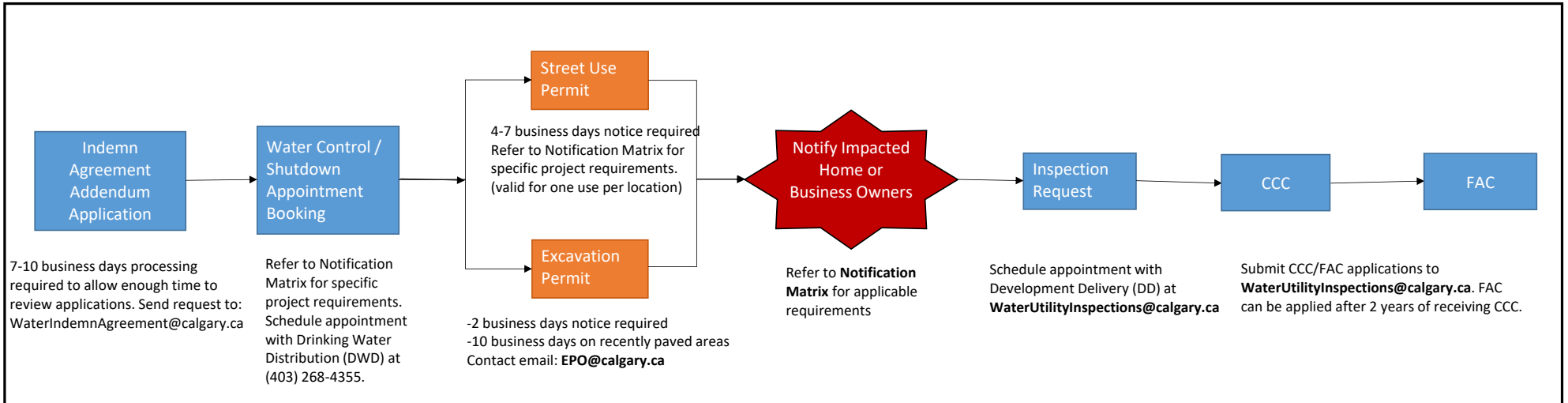**NOTE: Notification requirements vary depending on development type and location. Refer to NOTIFICATION MATRIX (from the same webpage) for specific project requirements.**